



Business Intelligence Manager

The Company

Smart software for creative people.

The Foundry is not just a technology maker or a software seller; we are here to empower artists and designers across the world by enhancing their creative potential. We seek to create a world where people can continually raise their creative potential and to champion creative people by developing tools, technologies and processes that empower them to bring their ideas to life, more quickly and effectively.

We believe in:

- Constantly challenging
- Always being approachable
- Committed partners
- Endless enthusiasm!

Our technology portfolio is as creative as it is technical, packed full of ground-breaking, award-winning techy goodness that will have even the most demanding organization salivating!

We are a little bit proud of what we achieve at The Foundry and want to take you on our journey with us.

Role Summary

As part of the Information Technology team, the Business Intelligence Manager will be responsible for the creation, development and support of an integrated Business Intelligence environment. This will provide an information management environment supporting strategic and operational decision making. The successful candidate will develop the Foundry's use of customer and prospect data to drive business performance - effectively and efficiently managing our data collection, storage, integration and presentation.

Responsibilities

- Responsible for customer and contact, marketing, sales and product data. Managing the flow of all report data through the sourcing, input, quality control and delivery stages

Business Intelligence Manager

- Work with stakeholders across the Foundry, to create and foster a culture of enthusiasm and commitment to world class standards for data quality, reporting & analytics
- Take the lead on BI system selection, you will be devising solutions to ensure maximum benefit from our data assets to drive reliability, improve customer service, ensuring value for money and return on investment
- Develop existing and new tools including dashboards and reports to enable users to consume, analyse and understand our customer data faster
- Partner with our Finance team to integrate customer data with existing, and future, financial and ERP reporting
- Providing key summary data sets and reports to empower operational and exploratory analysis; automate analysis when needed and identify efficiency improvements through investigation and discovery
- Build data expertise and own data quality for the customer data pipeline, establishing and satisfying KPIs for timeliness and quality assurance
- Ensure that the entire business fully utilises its Business Intelligence solutions, making use of technologies, processes, and applications to analyse data and deliver competitive customer intelligence
- Drive continuous improvement through identifying opportunities for change and implementing best practice standards
- Use multiple communication tools and channels to engage with, and influence a wide, range of stakeholders, up to and including executive level, in relation to best practices and improvements for system utilisation and development

Requirements

- Strong track record of delivering strategic BI platforms, which have large data sets
- Significant experience as a Data professional, ideally from a Systems or Analytics background, with excellent knowledge of Business Intelligence / Management Information best practices
- Good scripting skills required, experience with at least 1 scripting language (PYTHON, PHP, PERL, VBA etc.) or good coding experience
- Knowledge of a programming language, and a reporting tool such as Tableau is highly desirable. Understanding of REST, JSON and other data integration toolsets essential.
- Salesforce administration understanding and experience desirable
- Excellent knowledge of data management and decision support systems, should include data quality and data integration, as well as tools for reporting and analysis
- Ability to initiate and drive projects to completion with minimal guidance
- Excellent communication skills including the ability to identify and communicate data driven insights in a user friendly manner

- Proven ability to identify and respond to customer needs and build relationships at all levels will be essential
- Demonstrated problem solving ability with experience providing practical business insights and analysis from complex data sets

Applying

If you meet the criteria, are eligible to work and are interested, please send your covering letter, CV, salary expectations and notice period to jobs@thefoundry.co.uk with the subject "Business Intelligence Manager".

More About Us

The Foundry designs creative software technologies used to deliver remarkable visual effects and 3D content for the design, visualisation and entertainment industries. The Foundry's software advances the art and technology of visual experience in partnership with creative leaders across the globe. It enables clients like Pixar, Mercedes-Benz, Google, ILM, Weta Digital, Blizzard, The Moving Picture Company and Sony Pictures Imageworks to turn incredible ideas into reality by solving complex creative challenges.

The company was founded in 1996 and is headquartered in London, with 300 staff based across offices in Silicon Valley, Los Angeles, Shanghai, Austin and the UK. The Foundry consistently invests in R&D to provide more efficient ways for its clients to bring visual concepts to life.

In 2015, the London Stock Exchange named The Foundry one of its "1000 Companies to Inspire Britain." It regularly features in The Sunday Times' Tech Track as one of Britain's fastest-growing private technology companies, most recently in 2016 when it also won the Excellence in Service Award at the International Track 200 awards. Every single film nominated for the Academy Award for Best Visual Effects in the last five years was made using The Foundry's software.

The company was acquired by HgCapital in 2015.

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