



THE FOUNDRY

LICENSING TOOLS

USER GUIDE

VERSION 7.0v5

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FLT 7.0v5 User Guide

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QUICK START

In a hurry? No time to read the whole user guide? We understand. Read this section—it'll tell you how to use your activation key or install your license.



NOTE: The Foundry Licensing Tools' default settings do not support RLM licensing on virtual machines (VMs). If you have any questions regarding licensing on VMs, please contact support@thefoundry.co.uk for more information.

Alternatively, if you want to know more about licensing, see [Licensing a Product on a Single Machine](#) on page 17 or [Licensing a Product over a Network](#) on page 31.

About Licenses

All The Foundry products built between October 2005 and October 2010 were licensed using FLEXlm. The Foundry is currently migrating its products to activation-key-based licensing and has chosen to use RLM for the back end licensing.

To find out whether your product uses FLEXlm or RLM licensing, please refer to the product's documentation.

To license one of our products, you need one of the following:

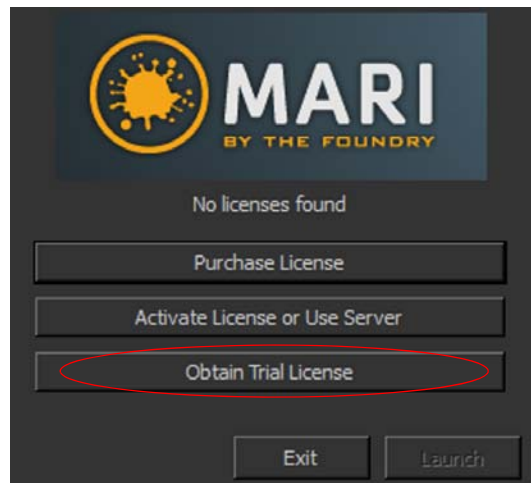
- **Free trial license.** This enables one of our products to work on one particular machine for 15 days.
See [Free Trial Licenses](#) below.
- **An activation key.** An activation key can be used as an automated path to a node locked license, allowing you to use The Foundry products on a single machine. They look something like this:
`mari-0101-77d3-99bd-a977-93e9-8035`
See [Activation Keys](#) on page 7.
- **A node locked license.** This enables one of our products to work on one particular machine. It is locked to a unique number on that machine.
See [Node Locked and Floating Licenses](#) on page 9.
- **A floating license.** This enables one of our products to work on any networked client machine. The floating license should be put on the server and is locked to a unique number on that server.
See [Node Locked and Floating Licenses](#) on page 9.

If you want to know what a license looks like, have a look at [Appendix B: License Syntax](#) on page 90 for a description of the file syntax.

Free Trial Licenses

If you simply want to obtain a free trial license for 15 days, you can:

- launch your product and, if a **Licensing** dialog appears, click **Obtain Trial License**, or



- if your product doesn't have a **Licensing** dialog, you may be able to obtain a trial license from our website at www.thefoundry.co.uk. On the product page, click **Free 15 day trial** and follow the instructions.

You can only install a trial license once for each product on a single machine.

Activation Keys

This section tells you how to use an activation key with your product.

Purchasing an Activation Key

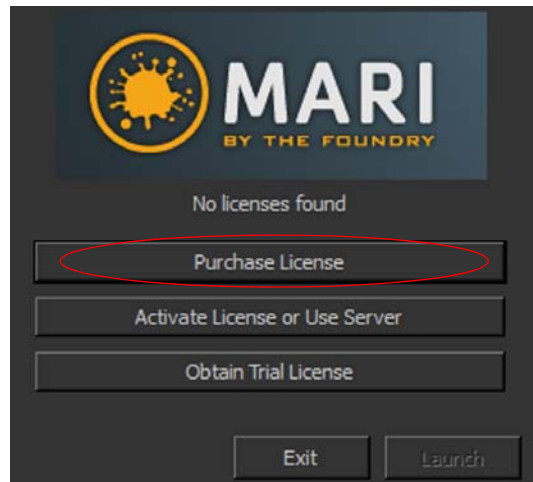
If you've been supplied with something that looks similar to this:

mari-0101-3733-eeda-8376-df83-7235

you have an activation key and you can activate your product.

If your product uses activation key based licensing but you don't yet have an activation key, you can purchase one by:

- using the **Purchase License** button on the **Licensing** dialog when you first launch your product,



- going to our web site at www.thefoundry.co.uk,
- e-mailing us at sales@thefoundry.co.uk,
- phoning our London office at +44 20 7968 6828 or our Los Angeles office at +1 (310) 399 4555.

Once you have an activation key, proceed to [How to Use Your Activation Key](#) below.

How to Use Your Activation Key

If you are using a product that has a **Licensing** dialog (such as Mari or Hiero) and currently have no license, or are running a temporary license, your product prompts you at startup to enter your activation key into the **Licensing** dialog. This step is skipped if:

- you've already activated a permanent license, or
- you're trying to activate a product that doesn't have a **Licensing** dialog (for example a set of plug-ins). If this is the case, go to <http://www.thefoundry.co.uk/support/licensing/activate-product/>, enter your activation key into the field provided, and follow the instructions on screen.

If you're trying to activate a product using the **Licensing** dialog, do the following:

1. Launch your product.

The **Licensing** dialog displays.

2. Click **Activate License or Use Server**.

3. Enter your activation key and click **OK**.

Your product connects to our activation server, retrieves the correct license key for your system, and installs it.

Your product launches when the download and installation are complete.

Node Locked and Floating Licenses

This section tells you how to obtain and install node locked and floating licenses for your product.

The instructions for installing node locked and floating licenses depend on your operating system, so before you do anything else choose one of the following:

- To install a license on Windows, go to [page 9](#).
- To install a license on Mac OS X, go to [page 11](#).
- To install a license on Linux, go to [page 13](#).

Windows

This section tells you how to get your license working on Windows.

Purchasing a license

You can purchase license keys by:

- going to our web site at www.thefoundry.co.uk,
- e-mailing us at sales@thefoundry.co.uk,
- phoning our London office at +44 20 7968 6828 or our Los Angeles office at +1 (310) 399 4555.

To generate a license key, we need to know your System ID. The System ID returns a unique number for your computer. We lock our license keys to the System ID.

For floating licenses, we need to know the System ID of the machine that serves the licenses across the network.

To display your System ID, download the Foundry License Utility (FLU) from www.thefoundry.co.uk/support/licensing/ and run it. The System ID is displayed at the bottom of the window, as highlighted.

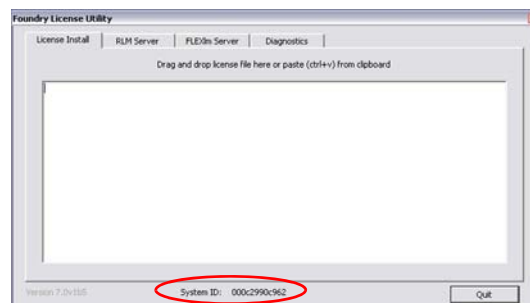


Figure 1. System ID in the Foundry License Utility.

Installing a license key

Once a license has been generated for you, we e-mail you a zip file containing the license key and instructions on how to obtain the correct version of the Foundry License Utility (FLU). To check and install the license key, install the Windows FLU and drag the license file onto the FLU application.

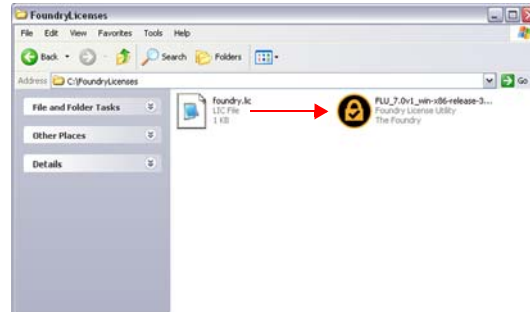


Figure 2. Drag the license file onto the Foundry License Utility.

If you installed a node locked license key, you're done.

When you install a floating license key, the license server address is displayed on screen:

<number>@<license server name>

You should make a note of the address, as you'll need it to activate the client machines. Then, proceed to [Installing the Foundry Licensing Tools \(FLT\) on the License Server](#) below.

Installing the Foundry Licensing Tools (FLT) on the License Server

Having installed a floating license, you need to install some additional software (FLT) to manage the licenses on your network. Then you need to tell the client machines where to find the licenses.

1. Download FLT_7.0v5_win-x86-release-32.exe from our web site (www.thefoundry.co.uk/support/licensing/) and install it on the Windows computer that you want to serve the licenses across the network. Note that you can use the 32-bit version of FLT on both 32- and 64-bit Windows machines.

The license server starts automatically after installation (and whenever you restart the machine).

2. To check the server status, click **Start > All Programs > The Foundry > FLT 7.0v5 > Foundry License Utility**, view the **FLEXlm Server** or **RLM Server** tab, and click **Refresh Log**.

3. If the license server fails to start, navigate to **Control Panel > Administrative Tools > Services**. Then, select the appropriate service:
 - For FLEXlm: **Foundry FLEXlm Server**
 - For RLM: **Foundry License Server**
 Click **Start** and check the server status again.



NOTE: If you have a firewall on your license server, this blocks all requests for licenses from your clients. So all that good work you've done in setting up your Foundry License Server will be for nothing unless you fix this. See [Firewalls](#) on page 67.

4. Proceed to [Telling the client machines where to find the licenses](#) below.

Telling the client machines where to find the licenses

To point your product at the license server, do one of the following:

- If your product displays a **Licensing** dialog when you launch it, click **Activate License or Use Server**. Type **<number>@<server name>** (for example, **4101@red**) into your The Foundry product and click **OK**. Your client retrieves a license from the License Server and launches.
- Download the Foundry License Utility (FLU) from our website (www.thefoundry.co.uk/support/licensing/) and launch it. Make sure you are viewing the **License Install** tab and copy and paste in an RLM server line:

HOST <server name> any <port>

For example: **HOST red any 4101**

This creates and installs both a FLEXlm and RLM client license.

Repeat this process for each machine you wish to have access to licenses on the server.

Mac OS X

This section tells you how to get your license working on Mac OS X.

Purchasing a license

You can purchase license keys by:

- going to our web site at www.thefoundry.co.uk,
- e-mailing us at sales@thefoundry.co.uk,
- phoning our London office at +44 20 7968 6828 or our Los Angeles office at +1 (310) 399 4555.

To generate a license key, we need to know your System ID. The System ID

returns a unique number for your computer. We lock our license keys to the System ID.

For floating licenses, we need to know the System ID of the machine that will serve the licenses across the network.

To display your System ID, download the Foundry License Utility (FLU) from www.thefoundry.co.uk/support/licensing/ and run it. The System ID is displayed at the bottom of the window, as highlighted.

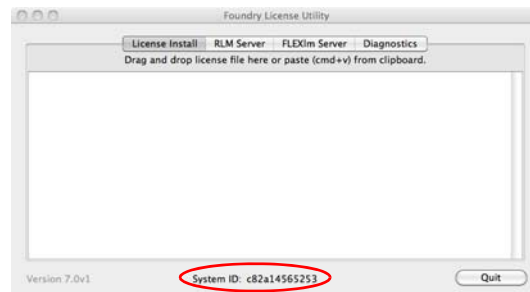


Figure 3. System ID in the Foundry License Utility.

Installing a license key

Once a license has been generated for you, we e-mail you a zip file containing the license key and instructions on how to obtain the correct version of the Foundry License Utility (FLU). To check and install the license key, install the Mac OS X FLU and drag the license file onto the FLU application.

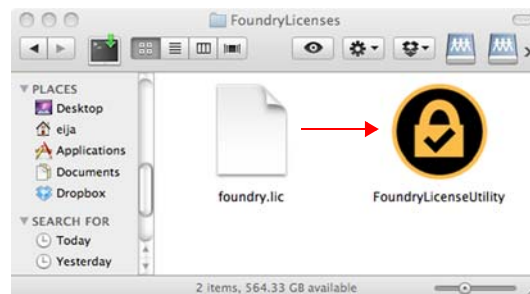


Figure 4. Drag the license file onto the Foundry License Utility.

If you installed a node locked license key, you're done.

When you install a floating license key, the license server address is displayed on screen:

<number>@<license server name>

You should make a note of the address, as you'll need it to activate the client machines. Then, proceed to [Installing the Foundry Licensing Tools \(FLT\) on the License Server](#) below.

Installing the Foundry Licensing Tools (FLT) on the License Server

Having installed a floating license, you need to install some additional software (FLT) to manage the licenses on your network. Then you need to tell the client machines where to find the licenses.

1. Download FLT_7.0v5_mac-x86-release-64.dmg from our web site (www.thefoundry.co.uk/support/licensing/) and install it on the Mac that you want to serve the licenses across the network.
The license server starts automatically after installation (and whenever you restart the machine).
2. To check the server status, navigate to /Applications/TheFoundry/LicensingTools7.0, double-click on **Foundry License Utility**, view the **FLEXlm Server** or **RLM Server** tab, and click **Refresh Log**.
3. Proceed to [Telling the client machines where to find the licenses](#) below.

Telling the client machines where to find the licenses

To point your product at the license server, do one of the following:

- If your product displays a **Licensing** dialog when you launch it, click **Activate License or Use Server**. Type **<number>@<server name>** (for example, **4101@red**) into your The Foundry product and click **OK**. Your client retrieves a license from the License Server and launches.
- Download the Foundry License Utility (FLU) from our website (www.thefoundry.co.uk/support/licensing/) and launch it. Make sure you are viewing the **License Install** tab and copy and paste in an RLM server line:

HOST <server name> any <port>

For example: **HOST red any 4101**

This creates and installs both a FLEXlm and RLM client license.

Repeat this process for each machine you wish to have access to licenses on the server.

Linux

This section tells you how to get your license working on Linux.

Purchasing a license

You can purchase license keys by:

- going to our web site at www.thefoundry.co.uk,
- e-mailing us at sales@thefoundry.co.uk,
- phoning our London office at +44 20 7968 6828 or our Los Angeles office at +1 (310) 399 4555.

To generate a license key, we need to know your System ID. The System ID returns a unique number for your computer. We lock our license keys to the System ID.

For floating licenses, we need to know the System ID of the machine that will serve the licenses across the network.

To display your System ID, download the Foundry License Utility (FLU) from www.thefoundry.co.uk/support/licensing/ and run it from the command line:

```
<download location>/FoundryLicenseUtility -i
```



NOTE: The <download location> refers to the location where you saved the Foundry Licensing Utility.

Installing a license key

1. Once a license has been generated for you, we e-mail you a tgz file containing the license key and instructions on how to obtain the correct version of the Foundry License Utility (FLU). Gunzip or untar the file and save the FLU and your license key to a folder of your choice.
2. Navigate to the location of the FLU_7.0v5_linux-x86-release-64.tgz file.



NOTE: We also have a 32-bit Linux version. Use this if you are running Linux 32.

3. Type the following commands to extract and install the FLU. Note that you need to replace **[my license]** with the location of your license key.

```
tar xvzf FLU_7.0v5_linux-x86-release-64.tgz
cd FLU_7.0v5_linux-x86-release-64
./FoundryLicenseUtility -l [my license]
```

For example, if you saved your license key to **/tmp/foundry.lic**, the last line should be:

```
./FoundryLicenseUtility -l /tmp/foundry.lic
```

This checks the license key and copies it to the correct directory.

4. If you installed a node locked license key, you're done.

If you installed a floating license key, the license server address is displayed on screen:

<number>@<license server name>

You should make a note of the address, as you'll need it to activate the client machines. Then, proceed to [Installing the Foundry Licensing Tools \(FLT\) on the License Server](#) below.

Installing the Foundry Licensing Tools (FLT) on the License Server

Having installed a floating license, you need to install some additional software (FLT) to manage the licenses on your network. Then you need to tell the client machines where to find the licenses.

1. Download FLT_7.0v5_linux-x86-release-64.tgz from our web site (www.thefoundry.co.uk/support/licensing/) on the Linux machine that you want to serve these licenses across the network and save it to /tmp.



NOTE: We also have a 32-bit Linux version. Use this if you are running Linux 32.

2. Open a shell and, using root or admin permissions, type these commands to extract and install the Foundry Licensing Tools 7.0v5.

```
cd /tmp
tar xvzf FLT_7.0v5_linux-x86-release-64.tgz
cd FLT_7.0v5_linux-x86-release-64
./install.sh
```

The license server starts automatically after installation (and whenever you restart the machine).

3. To check the server status, navigate to /usr/local/foundry/LicensingTools7.0 and enter:

```
./FoundryLicenseUtility -s status
```

This reports the status of both FLEXlm and RLM servers. If you only want to view one or the other, use one of the following commands instead:

```
./FoundryLicenseUtility -s status -t FLEXlm
```

```
./FoundryLicenseUtility -s status -t RLM
```

4. Proceed to [Telling the client machines where to find the licenses](#) below.

Telling the client machines where to find the licenses

To point your product at the license server, do one of the following:

- If your product displays a **Licensing** dialog when you launch it, click **Activate License or Use Server**. Type <number>@<server name> (for example, 4101@red) into your The Foundry product and click **OK**. Your client retrieves a license from the License Server and launches.

- Download the Foundry License Utility (FLU) from our website (www.thefoundry.co.uk/support/licensing/). Gunzip or untar the file and save the FLU to a folder of your choice. Then, launch a shell and navigate to the location of the FLU_7.0v5_linux-x86-release-64.tgz file. Type the following commands:

```
tar xvzf FLU_7.0v5_linux-x86-release-64.tgz
cd FLU_7.0v5_linux-x86-release-64
./FoundryLicenseUtility -c <port>@<server name>
```

For example, the last line may be:

```
./FoundryLicenseUtility -c 4101@red
```

This creates and installs both a FLEXlm and RLM client license.

Repeat this process for each machine you wish to have access to licenses on the server.

More Information

For a complete explanation of licenses, license syntax, alternative license directories, useful server commands, and much more, please read [Licensing a Product on a Single Machine](#) on page 17 or [Licensing a Product over a Network](#) on page 31.

To troubleshoot licenses, refer to [Troubleshooting Licenses](#) on page 67.



LICENSING A PRODUCT ON A SINGLE MACHINE

This chapter tells you how to license your product on a single machine.



NOTE: The Foundry Licensing Tools' default settings do not support RLM licensing on virtual machines (VMs). If you have any questions regarding licensing on VMs, please contact support@thefoundry.co.uk for more information.

If you want to license one of our products over a network instead, please read [Licensing a Product over a Network](#) on page 31.

About Licenses

All The Foundry products built between October 2005 and October 2010 were licensed using FLEXlm. The Foundry is currently migrating its products to activation-key-based licensing and has chosen to use RLM for the back end licensing.

To find out whether your product uses FLEXlm or RLM licensing, please refer to the product's documentation.

To license one of our products on a single machine, you need either:

- **An activation key.** An activation key can be used as an automated path to a node locked license. It is a string of characters that represents your entitlement to a product license. You can use activation keys over the internet to create automatically installed full license keys, on a machine of your choice, using our activation server.

Activation keys are a flexible approach to selling licenses, requiring no System ID at the point of purchase, though activation can only occur once per activation key.

They look something like this:

```
mari-0101-77d3-99bd-a977-93e9-8035
```

For information on how to license one of our products using an activation key, see [Activation Keys](#) on page 18.

- **A node locked license.** This is sometimes called an uncounted license. It enables one of our products to work on one particular machine. It is locked to a unique number on that machine. This license key does not work on a different machine and if you need it to, you'll have to transfer your license. Like activation keys, node locked licenses do not require additional licensing software to be installed.

Node locked FLEXlm licenses look like this:

```
INCREMENT furnace_ofx_i foundry 4.0 05-jul-2011 \
    uncounted HOSTID=000ea641d7a1 ISSUED=8-feb-2011 \
```

```
SIGN="03C7 5A34 BDE8 D421 6C2B 8111 8151 972A \
14E2 C143 4C00 741F 730D\ 784A D392 B1D9 9C3F \
03FC DB2A E432 5EA7"
```

Node locked RLM licenses look like this:

```
LICENSE foundry mari_i 2011.1231 permanent uncounted share=h
start=3-oct-2011 issued=3-oct-2011 _ck=fa062a5e5a
sig="60P0451P8JTKNGTUC2TR605Y300BQ63CKYJNYTG22GXS0AVA0DSFGSUJ8P
8HJ1C5MX86UNS54M"
```

For further information about the structure of the license key, see [Node Locked License Syntax](#) on page 90.

For information on how to license one of our products using a node locked license, see [Node Locked Licenses](#) on page 20.



NOTE: We also provide free 15-day trial licenses. See [Free Trial Licenses](#) on page 7.

Activation Keys

This section tells you how to use an activation key with your product.

Purchasing an Activation Key

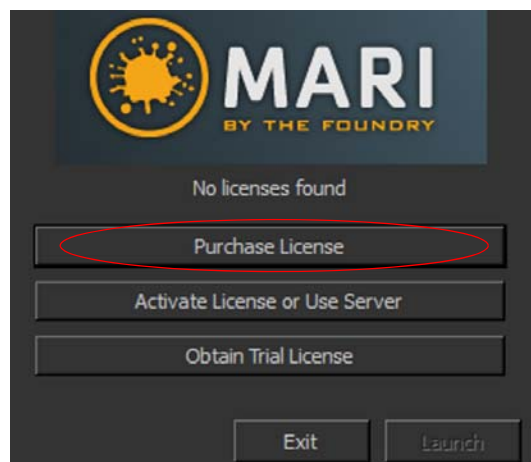
If you've been supplied with something that looks similar to this:

```
mari-0101-3733-eeda-8376-df83-7235
```

you have an activation key and you can activate your product.

If your product uses activation key based licensing but you don't yet have an activation key, you can purchase one by:

- using the **Purchase License** button on the **Licensing** dialog when you first launch your product,



- going to our web site at www.thefoundry.co.uk,
- e-mailing us at sales@thefoundry.co.uk,
- phoning our London office at +44 20 7968 6828 or our Los Angeles office at +1 (310) 399 4555.

Once you have an activation key, proceed to [How to Use Your Activation Key](#) below.

How to Use Your Activation Key

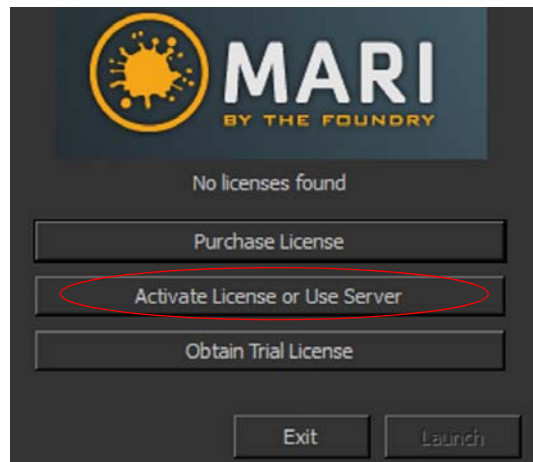
If you currently have no license, or are running a temporary license, your product prompts you at startup to enter your activation key into a **Licensing** dialog. This step is skipped if:

- you've already activated a permanent license, or
- you're trying to activate a product that doesn't have a **Licensing** dialog (for example a set of plug-ins). If this is the case, go to <http://www.thefoundry.co.uk/support/licensing/activate-product/>, enter your activation key into the field provided, and follow the instructions on screen.

If you're trying to activate a product that does have a Licensing dialog, such as Mari or Hiero, do the following:

1. Launch your product.

The **Licensing** dialog displays.



2. Click **Activate License or Use Server**.
3. Enter your activation key and click **OK**.

Your product connects to our activation server, retrieves the correct license key for your system, and installs it.

Your product launches when the download and installation are complete.



NOTE: If you access the internet through a proxy server, you may be prompted to enter the server name, port number, username, and password before the product can obtain a license.

Node Locked Licenses

This section tells you how to obtain and install node locked licenses for your product.

Purchasing a Node Locked License

You can purchase node locked license keys by:

- going to our web site at www.thefoundry.co.uk,
- e-mailing us at sales@thefoundry.co.uk,
- phoning our London office at +44 20 7968 6828 or our Los Angeles office at +1 (310) 399 4555.

To generate a license key, we need to know your System ID. The System ID (sometimes called Host ID, lmhostid, or rlmhostid) returns a unique number for your computer. We lock our license keys to the System ID. Just so you know what a System ID number looks like, here's an example:

000ea641d7a1

There are a number of ways to display your System ID, depending on your operating system.



NOTE: In most cases, our licensing tools find the RLM System ID, check that FLEXlm accepts the same ID, and then display that ID. However, on rare occasions, you can have two System IDs reported. If this is the case, both System IDs are displayed, like this:

R00ffb79aefc9:X00ffb79aefa9

When purchasing a license, you should send us the entire string with both IDs.

On Windows

- Download the Foundry License Utility (FLU) from our website (www.thefoundry.co.uk/support/licensing/) and run it.

The System ID is displayed at the bottom of the window, as highlighted.

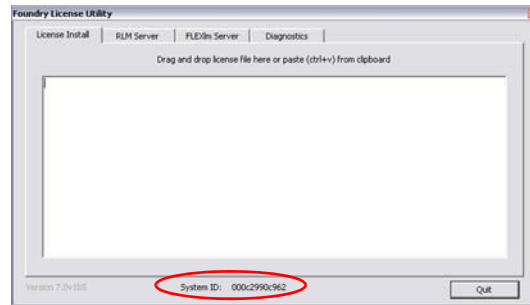


Figure 5. System ID in the Foundry License Utility.

- Alternatively, you can run the following from a DOS shell:
`<download location>/FLU_7.0v5_win-x86-release-32.exe -i`



NOTE: The <download location> refers to the location where you saved the Foundry Licensing Utility.



NOTE: If you use the FLU from a DOS shell and don't pass it any arguments (such as `-i` in the above example), it launches in GUI mode.

On Mac

- Download the Foundry License Utility (FLU) from our website (www.thefoundry.co.uk/support/licensing/) and run it.
The System ID is displayed at the bottom of the window, as highlighted.

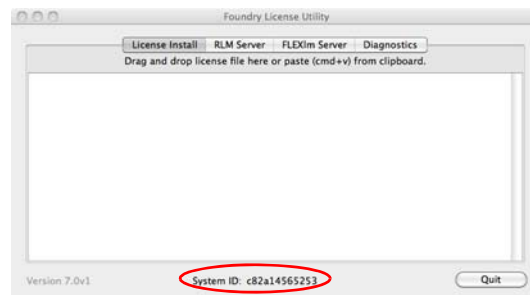


Figure 6. System ID in the Foundry License Utility.

- Alternatively, you can run the following from the command line:
`<download location>/FoundryLicenseUtility.app/Contents/MacOS/FoundryLicenseUtility -i`



NOTE: The <download location> refers to the location where you saved the Foundry Licensing Utility.

On Linux

Download the Foundry License Utility (FLU) from our website (www.thefoundry.co.uk/support/licensing/) and run it from the command line:

```
<download location>/FoundryLicenseUtility -i
```



NOTE: The <download location> refers to the location where you saved the Foundry Licensing Utility.

Installing a Node Locked License

Once you have a node locked license, you can install it using two methods:

- **The automated method (recommended).** The easiest way to install a node locked license is to use The Foundry License Utility (FLU).
On Windows and Mac OS X, the FLU can be used both in graphical user interface (GUI) mode and from the command line.
On Linux, the FLU is a command line tool only.
For more information, see one of the following:
 - [The automated method on Windows](#) on page 22
 - [The automated method on Mac OS X](#) on page 24
 - [The automated method on Linux](#) on page 25.
- **The manual method.** We do not recommend this, but if you wish, you can install a node locked license key by hand. You just need the license key in a text file and your product. No other software is required. For more information, see [The manual method: Windows, Mac OS X, and Linux](#) on page 26.

The automated method on Windows

Once a license has been generated for you, we e-mail you a zip file containing the license key and instructions on how to obtain the correct version of the Foundry License Utility (FLU). To check and install the license key, install the Windows version of the FLU and do one of the following:

- Drag the license file onto the FLU application;

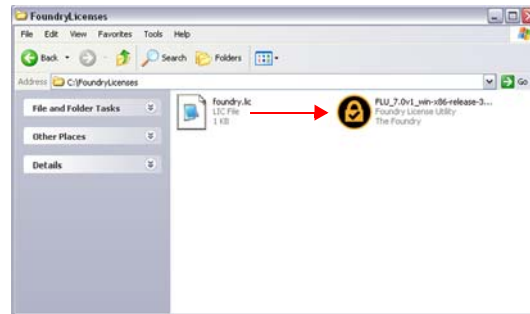


Figure 7. Drag the license file onto the Foundry License Utility.

- Or cut and paste the license key text directly into the **License Install** tab in the FLU application;
- Or if you double-click on the FLU application, it installs any file with a **.lic** file extension that it finds in the same directory as the application.



NOTE: If there is an error with any part of the license installation, this is reported in the FLU. You should also see a **Generate Report** button, which you can click to write the errors out to a file that you can send to support@thefoundry.co.uk for assistance.

If you are installing several licenses at the same time and only some of them fail validation, you can also click **Continue** to complete the installation of the valid licenses.

The above methods are the easiest way to install a license. However, if you prefer, you can also install a license from a DOS shell. To do so:

1. Save the FLU and your license key to a folder of your choice. Note that the license file can be the original **.lic** file or the license in a plain text file (as long as the file has a **.lic** extension).

2. On Windows XP, click **Start > Run**. Type **cmd** and press **Return**.

On Windows 7, click **Start**. Type **cmd** and press **Return**.

This launches a DOS shell.

3. Navigate to the location of the **FLU_7.0v5_win-x86-release-32.exe** file.
4. Type the following command to install the FLU and the license. Note that you need to replace **[my license]** with the location of your license key.

```
FLU_7.0v5_win-x86-release-32.exe -l [my license]
```

For example, if you saved your license key to **D:\Temp\foundry.lic**, the command should be:

```
FLU_7.0v5_win-x86-release-32.exe -l D:\Temp\foundry.lic
```

This checks the license key and copies it to the correct directory. You're done.



NOTE: If you use the FLU from a DOS shell and don't pass it any arguments (such as `-l` in the above example), it launches in GUI mode.

The automated method on Mac OS X

Once a license has been generated for you, we e-mail you a zip file containing the license key and instructions on how to obtain the correct version of the Foundry License Utility (FLU). To check and install the license key, install the Mac OS X version of the FLU and do one of the following:

- Drag the license file onto the FLU application;

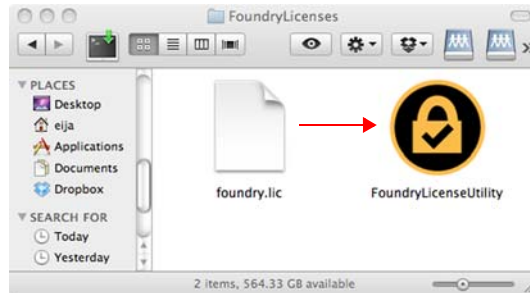


Figure 8. Drag the license file onto the Foundry License Utility.

- Or cut and paste the license key text directly into the **License Install** tab in the FLU application;
- Or if you double click on the FLU application, it installs any file with a **.lic** file extension that it finds in the same directory as the application.



NOTE: If there is an error with any part of the license installation, this is reported in the FLU. You should also see a **Generate Report** button, which you can click to write the errors out to a file that you can send to support@thefoundry.co.uk for assistance.

If you are installing several licenses at the same time and only some of them fail validation, you can also click **Continue** to complete the installation of the valid licenses.

The above methods are the easiest way to install a license. However, if you prefer, you can also install a license from the command line. To do so:

1. Save the FLU and your license key to a folder of your choice. Note that the license file can be the original **.lic** file or the license in a plain text file.

2. Launch a terminal and navigate to the location of the FLU_7.0v5_mac-x86-release-64.zip file.
3. Type the following commands to extract and install the FLU and the license. Note that you need to replace **[my license]** with the location of your license key.

```
unzip FLU_7.0v5_mac-x86-release-64.zip
cd FoundryLicenseUtility.app/Contents/MacOS
./FoundryLicenseUtility -l [my license]
```

For example, if you saved your license key to **/tmp/foundry.lic**, the last line should be:

```
./FoundryLicenseUtility -l /tmp/foundry.lic
```

This checks the license key and copies it to the correct directory. You're done.

The automated method on Linux

1. Once a license has been generated for you, we e-mail you a tgz file containing the license key and instructions on how to obtain the correct version of the Foundry License Utility (FLU). Gunzip or untar the file and save the FLU and your license key to a folder of your choice. Note that the license file can be the original .lic file or the license in a plain text file.
2. Navigate to the location of the FLU_7.0v5_linux-x86-release-64.tgz file.



NOTE: We also have a 32-bit Linux version. Use this if you are running Linux 32.

3. Type the following commands to extract the FLU and install the license. Note that you need to replace **[my license]** with the location of your license key.

```
tar xvzf FLU_7.0v5_linux-x86-release-64.tgz
cd FLU_7.0v5_linux-x86-release-64
./FoundryLicenseUtility -l [my license]
```

For example, if you saved your license key to **/tmp/foundry.lic**, the last line should be:

```
./FoundryLicenseUtility -l /tmp/foundry.lic
```

This checks the license key and copies it to the correct directory. You're done.



NOTE: If there is an error with any part of the license installation, this is reported on the command line. You are also asked if you would like to generate an error log file, which you can send to support@thefoundry.co.uk for assistance.

If you are installing several licenses at the same time and only some of them fail validation, you can continue to complete the installation of the valid licenses.

The manual method: Windows, Mac OS X, and Linux

If you wish, you can install a node locked license key by hand. The license key goes in any plain text file with a .lic file extension in a specific directory. The name of the file can be anything, but we recommend the following:

foundry.lic

Make sure you don't save the key in a rich text (RTF) file as it won't work. You should also avoid using Word or other word processing programs to create license files, as these add invisible control characters that trip up the licensing and make it hard for us to diagnose the fault.

The recommended location for the license file varies depending on the operating system you are using, and is as follows:



NOTE: There are other directories that can be searched for license files. See [Moving the License Keys and Log Files](#) on page 28.

On Windows XP (32-bit):

- If your product uses FLEXlm licensing:
C:\Program Files\The Foundry\FLEXlm\
- If your product uses RLM licensing:
C:\Program Files\The Foundry\RLM\

On Windows XP (64-bit):

- If your product uses FLEXlm licensing:
C:\Program Files\The Foundry\FLEXlm\ or
C:\Program Files (x86)\The Foundry\FLEXlm\
- If your product uses RLM licensing:
C:\Program Files\The Foundry\RLM\ or

C:\Program Files (x86)\The Foundry\RLM\



NOTE: 32-bit applications running on a 64-bit machine are installed to, and look for licenses in, the (x86) directory. 64-bit apps (like Nuke) running on a 64-bit computer look for their license keys in C:\Program Files\The Foundry\FLEXlm\. So depending on the software you are using, you may want to copy your Foundry license key to one or more of these directories.

On Windows 7

- If your product uses FLEXlm licensing:
C:\Program Files\The Foundry\FLEXlm\
C:\Program Files (x86)\The Foundry\FLEXlm\
C:\ProgramData\The Foundry\FLEXlm\
- If your product uses RLM licensing:
C:\Program Files\The Foundry\RLM\
C:\Program Files (x86)\The Foundry\RLM\
C:\ProgramData\The Foundry\RLM\



NOTE: The ProgramData folder is hidden on Windows 7. If you want to see it then you have to make it visible using the Folder Options in the Control Panel. See [Windows 7 Hidden Files](#) on page 77.



NOTE: 32-bit applications running on a 64-bit machine are installed to, and look for licenses in, the (x86) directory. 64-bit apps (like Nuke) running on a 64-bit computer look for their license keys in C:\Program Files\The Foundry\FLEXlm\. So depending on the software you are using, you may want to copy your Foundry license key to one or more of these directories.

On Mac OS X:

- If your product uses FLEXlm licensing:
/Library/Application Support/TheFoundry/FLEXlm/
- If your product uses RLM licensing:
/Library/Application Support/TheFoundry/RLM/

On Linux:

- If your product uses FLEXlm licensing:
/usr/local/foundry/FLEXlm/
- If your product uses RLM licensing:

/usr/local/foundry/RLM/

License Administration

The following section contains details on license management and administration, including file location and updating licenses.

Where are the License Keys and Log Files?

You can move the FLEXlm and RLM license keys and log files anywhere, but by default they are installed to the following directories. We'll refer to these locations as the <data path>.

<data path> on Windows XP:

```
C:\Program Files\The Foundry\FLEXlm\  
C:\Program Files (x86)\The Foundry\FLEXlm\  
C:\Program Files\The Foundry\RLM\  
C:\Program Files (x86)\The Foundry\RLM\
```

<data path> on Windows 7:

```
C:\ProgramData\The Foundry\FLEXlm\  
C:\ProgramData\The Foundry\RLM\
```



NOTE: The ProgramData folder is hidden on Windows 7. If you want to see it then you have to make it visible using the Folder Options in the Control Panel. See [Windows 7 Hidden Files](#) on page 77.

<data path> on Mac OS X:

```
/Library/Application Support/TheFoundry/FLEXlm/  
/Library/Application Support/TheFoundry/RLM/
```

<data path> on Linux:

```
/usr/local/foundry/FLEXlm/  
/usr/local/foundry/RLM/
```

Moving the License Keys and Log Files

Moving the license file

If you move your node locked license key, you have to set an environment variable to point to the new location.

1. Move your node locked license key to a new location, for example:

```
/home/licenses/mylicense.lic
```

2. Now set the appropriate environment variable to point to the new location:

- For FLEXlm licenses, the environment variable is **FOUNDRY_LICENSE_FILE**.
- For RLM licenses, it is **foundry_LICENSE**.

For more information on setting environment variables, see [Setting Environment Variables](#) on page 96.

Moving the log file

By default, problems with licenses are written to:

```
<data path>/license.log
```

You can change the location by setting the appropriate environment variable to the directory of your choice, for example:

```
/home/fred/problems.log
```

For FLEXlm licenses, the environment variable is **FOUNDRY_LICENSE_LOG**.
for RLM licenses, it is **foundry_LICENSE_LOG**.

For more information on setting environment variables, see [Setting Environment Variables](#) on page 96.



TIP: A good command to use on very large log files to display the last 30 entries is:

```
tail -n 30 foundry.log
```

Note, however, that if you want to send the log file to support@thefoundry.co.uk, it should be the complete log file created using the diagnostics tool in the Foundry License Utility (FLU). See [Contacting Support](#) on page 79.

Appending to an Existing License

You can add a new license to an existing key using two methods:

- Drop the license file onto the Foundry License Utility (FLU). This is the recommended method.
- Use the command line. This is **not** recommended for most users. However, you can add a new license key by editing the `foundry.lic` text file. Simply copy and paste the license to the end of your existing license file.

More Information

This user guide should cover all the information you need to use FLEXlm or RLM licenses for The Foundry products. However, it is not meant to be an exhaustive exploration of all the features available with FLEXlm or RLM licensing. For that, you should:

- see the FLEXnet Licensing End User Guide included in the Foundry Licensing Tools download or go to www.flexerasoftware.com.
- see the RLM Licensing End User Guide included in the Foundry Licensing Tools download or go to www.reprisesoftware.com.

Please be aware that advanced RLM features not discussed in this user guide are not supported with RLM licenses from The Foundry.



LICENSING A PRODUCT OVER A NETWORK

This chapter tells you how to license your product over a network.



NOTE: The Foundry Licensing Tools' default settings do not support RLM licensing on virtual machines (VMs). If you have any questions regarding licensing on VMs, please contact support@thefoundry.co.uk for more information.

If you want to license one of our products on a single machine instead, please read [Licensing a Product on a Single Machine](#) on page 17.

Notation

Throughout this chapter, we refer to machines that serve licenses as servers and machines that ask for licenses as clients.

About Floating Licenses

A floating license running on a server enables one of our products to work on any networked client machine. Floating licenses are sometimes called **counted** licenses.

The floating license should be put on the server and is locked to a unique number on that server (see [Displaying Your System ID](#) on page 32). Floating licenses on a server require additional software to be installed. This software manages those licenses on the server, giving licenses out to client stations that want them. The software you need to manage these licenses is called the Foundry Licensing Tools (FLT), which can be freely downloaded from our web site.

Floating licenses often declare a port number. This is required if you have an internet firewall on your license server so that you can permit license communication while blocking others. See [Firewalls](#) on page 67.

A floating FLEXlm license looks like this:

```
SERVER <server_name> 000EA641D7A1
VENDOR foundry
INCREMENT nuke_i foundry 3.0 05-jul-2008 5 \
ISSUED=8-feb-2006 SIGN="00FF 6A1B 735B A476 2069 0A10 6894 4903 \
E2CF A238 7A01 1A15 1808 7BCF 346C F59E 8899 F53C 2B13 E204 C7FD"
```

A floating RLM license looks like this:

```
HOST <server_name> d49a20b9be26 4101
```

```
ISV foundry
```

```
LICENSE foundry mari_i 2010.1231 permanent 20 share=h start=4 oct-  
2010 issued=4-oct-2010 _ck=fa072c6a5a  
sig="60P0453JHKQBGTB1HH7E3HNW843UJ627TSF4CXR22H7KNMYHG1B99WBSNHS1  
UE7FCN2W3AY8KV"
```

For further information about the structure of the license key, see [Floating License Syntax](#) on page 92.

For information on how to license one of our products using a floating license, see [Purchasing a Floating License](#) on page 32 and [Installing a Floating License](#) on page 34.

Purchasing a Floating License

You can purchase a floating license by:

- going to our web site at www.thefoundry.co.uk,
- e-mailing us at sales@thefoundry.co.uk,
- phoning our London office at +44 20 7968 6828 or our Los Angeles office at +1 (310) 399 4555.

To generate a license key, we need to know the System ID of the machine that acts as the server (not one of the clients). The System ID (sometimes called Host ID, Imhostid, or rlmhostid) returns a unique number for that computer. Just so you know what a System ID number looks like, here's an example: 000ea641d7a1.

To display your server machine's System ID, see [Displaying Your System ID](#) below.

Once you have provided us with your server machine's System ID number and a license key has been generated for you, you receive the license key in an e-mail or internet download. The license key is contained in a text file called foundry.lic. For information on what to do with the foundry.lic file, see [Installing a Floating License](#) on page 34.

Displaying Your System ID

There are a number of ways to display your server machine's System ID,

depending on your operating system.



NOTE: In most cases, our licensing tools find the RLM System ID, check that FLEXlm accepts the same ID, and then display that ID. However, on rare occasions, you can have two System IDs reported. If this is the case, both System IDs are displayed, like this:

R00ffb79aefc9:X00ffb79aefa9

When purchasing a license, you should send us the entire string with both IDs.

On Windows

- Download the Foundry License Utility (FLU) from our website (www.thefoundry.co.uk/support/licensing/) and run it on the machine that acts as the server.

The System ID is displayed at the bottom of the window, as highlighted.

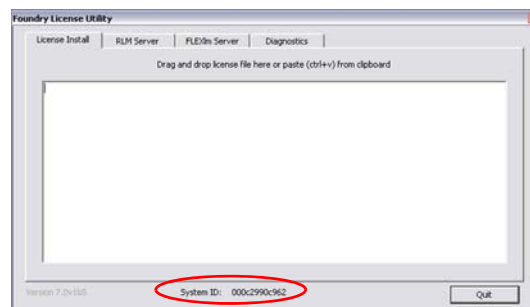


Figure 9. System ID in the Foundry License Utility.

- Alternatively, you can run the following from a DOS shell:
`<download location>/FLU_7.0v5_win-x86-release-32.exe -i`



NOTE: The <download location> refers to the location where you saved the Foundry Licensing Utility.



NOTE: If you use the FLU from a DOS shell and don't pass it any arguments (such as `-i` in the above example), it launches in GUI mode.

On Mac

- Download the Foundry License Utility (FLU) from our website (www.thefoundry.co.uk/support/licensing/) and run it on the machine that acts as the server.

The System ID is displayed at the bottom of the window, as highlighted.

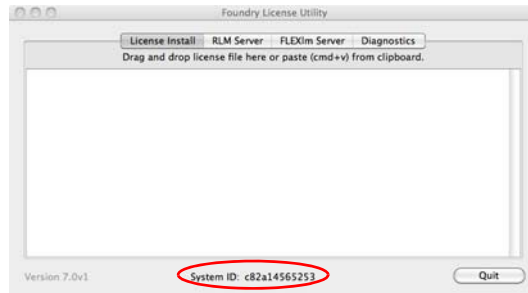


Figure 10. System ID in the Foundry License Utility.

- Alternatively, you can run the following from the command line:
`<download location>/FoundryLicenseUtility.app/Contents/MacOS/
FoundryLicenseUtility -i`



NOTE: The <download location> refers to the location where you saved the Foundry Licensing Utility.

On Linux

On the machine that acts as the server, download the Foundry License Utility (FLU) from our website (www.thefoundry.co.uk/support/licensing/) and run it from the command line:

```
<download location>/FoundryLicenseUtility -i
```



NOTE: The <download location> refers to the location where you saved the Foundry Licensing Utility.

Installing a Floating License

The Foundry Licensing Tools are supplied for Windows, Mac OS X, and Linux. To manage floating licenses across a network, you have to install the Foundry Licensing Tools on a license server together with your floating license key(s). Then you have to tell your client machines where to look for their license. How to do all this depends on your operating system:

- If you're on Windows, see [Windows](#) on page 34.
- If you're on Mac OS X, see [Mac OS X](#) on page 40.
- If you're on Linux, see [Linux](#) on page 45.

Windows

This section tells you how to get your floating license working on Windows.

Installing a floating license on the license server

1. Once a license has been generated for you, we e-mail you a zip file containing the license key and instructions on how to obtain the correct version of the Foundry License Utility (FLU). To check and install the license key, install the Windows version of the FLU and do one of the following:
 - Drag the license file onto the FLU application;

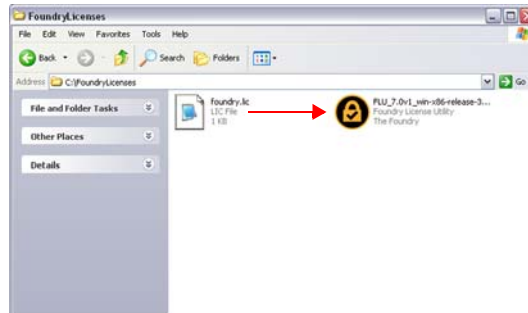


Figure 11. Drag the license file onto the Foundry License Utility.

- Or cut and paste the license key text directly into the **License Install** tab in the FLU application;
 - Or if you double-click on the FLU application, it installs any file with a .lic file extension that it finds in the same directory as the application.
2. The license server address is displayed on screen:
 <number>@<license server name>
 You should make a note of the address as you'll need it to activate the client machines.
 3. Proceed to [Installing Foundry Licensing Tools \(FLT\) on the license server](#) on page 37.



NOTE: If there is an error with any part of the license installation, this is reported in the FLU. You should also see a **Generate Report** button, which you can click to write the errors out to a file that you can send to support@thefoundry.co.uk for assistance.

If you are installing several licenses at the same time and only some of them fail validation, you can also click **Continue** to complete the installation of the valid licenses.

You may also get a message saying that the license is not yet valid but may be valid in the future. This means the license has been installed successfully and will automatically become live on the license start date. You do not need to do anything further, but if you like, you can check that the server is up and the server log reports the same message (see [Viewing the License Server Log](#) on page 61).

Alternative methods of installing the license

The above methods are the easiest way to install a license. However, if you prefer, you can also install a license from a DOS shell. To do so:

1. Save the FLU and your license key to a folder of your choice. Note that the license file can be the original .lic file or the license in a plain text file (as long as the file has a .lic extension).
2. On Windows XP, click **Start > Run**. Type **cmd** and press **Return**.
On Windows 7, click **Start**. Type **cmd** and press **Return**.
This launches a DOS shell.
3. Navigate to the location of the FLU_7.0v5_win-x86-release-32.exe file.
4. Type the following command to install the FLU and the license. Note that you need to replace **[my license]** with the location of your license key.
`FLU_7.0v5_win-x86-release-32.exe -l [my license]`
For example, if you saved your license key to **D:\Temp\foundry.lic**, the command should be:
`FLU_7.0v5_win-x86-release-32.exe -l D:\Temp\foundry.lic`
This checks the license key and copies it to the correct directory.
5. The license server address is displayed on screen:
`<number>@<license server name>`
You should make a note of the address as you'll need it to activate the client machines.
6. Proceed to [Installing Foundry Licensing Tools \(FLT\) on the license server](#) on page 37.



NOTE: If you use the FLU from a DOS shell and don't pass it any arguments (such as `-l` in the above example), it launches in GUI mode.

Alternatively, if you wish, you can install the license key by hand, though this is not recommended for most users. To do so:

1. Launch a text editor and create a plain text file. Avoid using Word or other word processing programs to create the file, as these add invisible control characters that trip up the licensing and make it hard for us to diagnose the fault.
2. Copy the license key and paste it into the plain text file.
3. Save the file with a .lic extension (not .txt or .rtf) in the following directory. The name of the file can be anything, but we recommend calling it **foundry.lic**.
 - On Windows XP (32-bit)
FLEXlm licenses: C:\Program Files\The Foundry\FLEXlm\

RLM licenses: C:\Program Files\The Foundry\RLM\

- On Windows XP (64-bit)

FLEXlm licenses:

C:\Program Files\The Foundry\FLEXlm\ or

C:\Program Files (x86)\The Foundry\FLEXlm\

RLM licenses:

C:\Program Files\The Foundry\RLM\ or

C:\Program Files (x86)\The Foundry\RLM\



NOTE: 32-bit applications running on a 64-bit machine are installed to, and look for licenses in, the (x86) directory. 64-bit apps (like Nuke) running on a 64-bit computer look for their license keys in C:\Program Files\The Foundry\FLEXlm\. So depending on the software you are using, you may want to copy your Foundry license key to one or more of these directories.

- On Windows 7

FLEXlm licenses: C:\ProgramData\The Foundry\FLEXlm\

RLM licenses: C:\ProgramData\The Foundry\RLM\



NOTE: The ProgramData folder is hidden on Windows 7. If you want to see it, then you have to make it visible using the Folder Options in the Control Panel. See "[Windows 7 Hidden Files](#)" on page 77.



NOTE: There are other directories that can be searched for license files. See [Moving the FLEXlm and RLM Files](#) on page 50.

4. If you installed an RLM license, create an options file and set a TIMEOUT or TIMEOUTALL period. This ensures that licenses are returned to the server if the server and client machines lose contact with each other (due to a network error, a crash, or some other failure). For more information, see [page 55](#).

If you installed a FLEXlm license, you can skip this step. FLEXlm licenses have a default timeout period of 7200 seconds (two hours).

5. Proceed to [Installing Foundry Licensing Tools \(FLT\) on the license server](#) on page 37.

Installing Foundry Licensing Tools (FLT) on the license server

1. Download FLT_7.0v5_win-x86-release-32.exe from our web site (www.thefoundry.co.uk/support/licensing/) and install it on the Windows

computer that you want to serve the licenses across the network. Note that you can use the 32-bit version of FLT on both 32- and 64-bit Windows machines.

The license server starts automatically after installation (and whenever you restart the machine).

2. To check the server status, click **Start > All Programs > The Foundry > FLT 7.0v5 > Foundry License Utility**, view the **FLEXlm Server** or **RLM Server** tab, and click **Refresh Log**.

To check RLM server status, you can also direct a web browser to the http://<server_name>:4102 server page and click **Status** on the right.

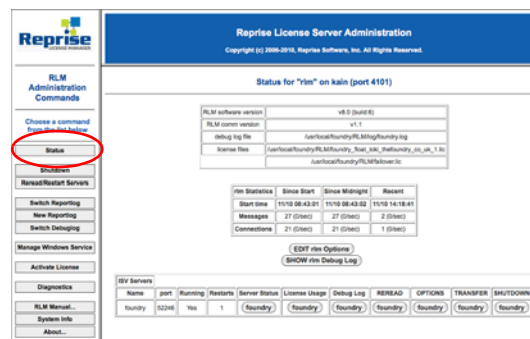


Figure 12. RLM License Server Interface.

3. If the license server fails to start, navigate to **Control Panel > Administrative Tools > Services**. Then, select the appropriate service:

- For FLEXlm: **Foundry FLEXlm Server**
- For RLM: **Foundry License Server**

Click **Start** and check the server status again.



NOTE: If you have a firewall on your license server, this blocks all requests for licenses from your clients. So all that good work you've done in setting up your Foundry License Server will be for nothing unless you fix this. See [Firewalls](#) on page 67.

4. Proceed to [Telling the client machines where to find the licenses](#) below.

Telling the client machines where to find the licenses

When you installed the floating license key on your server, you were provided with a **<port>@<server name>**. You need this to license clients.

There are several ways to license clients. Choose one of the following and repeat it for each machine you wish to have access to licenses on the server:

- If your product displays a **Licensing** dialog when you launch it, click **Activate License or Use Server**. Type **<number>@<server name>** (for example, **4101@red**) into your The Foundry product and click **OK**. Your client retrieves a license from the License Server and launches.
- Click **Start > All Programs > The Foundry > FLT 7.0v5 > Foundry License Utility** to launch the FLU. Make sure you are viewing the **License Install** tab and copy and paste in an RLM server line:
HOST <server name> any <port>
For example: **HOST red any 4101**
This creates and installs both a FLEXlm and RLM client license.
- Launch a DOS shell. Navigate to the location of the FoundryLicenseUtility.exe file:
 - C:\Program Files\The Foundry\LicensingTools7.0
 - C:\Program Files (x86)\The Foundry\LicensingTools7.0
 - C:\ProgramData\The Foundry\LicensingTools7.0
 Then, type the following command:

```
FoundryLicenseUtility.exe -c <port>@<server name>
```

 For example:

```
FoundryLicenseUtility.exe -c 4101@red
```

 This creates and installs both a FLEXlm and RLM client license.
- Set an environment variable on your client as follows:
 - If your product uses FLEXlm licensing, set the **FOUNDRY_LICENSE_FILE** environment variable on your client to point to the license server (for example, **@red**). If you have more than one server, you could use **@red:@green**.
If you have specified a particular server port number (30001) in the foundry.lic file on the server, you should set the environment variable to **30001@red**.
 - If your product uses RLM licensing, set the **foundry_LICENSE** environment variable on your client to point to the license server (for example, **4101@red**). If you have more than one server, you could use **4101@red:4101@green**.
If you are using a port other than 4101, replace 4101 with the port selected.
 For more information on setting environment variables, see [Appendix C: Environment Variables](#) on page 95.
- Although not recommended, you can manually create a client license.
 - If your product uses FLEXlm licensing, copy the **foundry.lic** file from the server to:
C:\Program Files\The Foundry\FLEXlm\

C:\Program Files (x86)\The Foundry\FLEXlm\

C:\ProgramData\The Foundry\FLEXlm

Rename the file and call it **foundry_client.lic**. Edit the file so it looks like this:

```
SERVER snowball 000a957bade9
VENDOR foundry
USE_SERVER
```

or if you had your own server port number set:

```
SERVER snowball 000a957bade9 30001
VENDOR foundry
USE_SERVER
```

- If your product uses RLM licensing, copy the **foundry.lic** file from the server to:

C:\Program Files\The Foundry\RLM\

C:\Program Files (x86)\The Foundry\RLM\

C:\ProgramData\The Foundry\RLM

Rename the file and call it **foundry_client.lic**. Edit the file so it looks like this:

```
HOST red 000a957bade9 4101
```

or if you had your own server port number set:

```
HOST red 000a957bade9 30001
```

Mac OS X

This section tells you how to get your floating license working on Mac OS X.

Installing a floating license on the license server

1. Once a license has been generated for you, we e-mail you a zip file containing the license key and instructions on how to obtain the correct version of the Foundry License Utility (FLU). To check and install the license key, install the Mac OS X version of the FLU and do one of the following:
 - Drag the license file onto the FLU application;



Figure 13. Drag the license file onto the Foundry License Utility.

- Or cut and paste the license key text directly into the **License Install** tab in the FLU application;
 - Or if you double-click on the FLU application, it installs any file with a .lic file extension that it finds in the same directory as the application.
2. The license server address is displayed on screen:
`<number>@<license server name>`
 You should make a note of the address as you'll need it to activate the client machines.
 3. Proceed to [Installing Foundry Licensing Tools \(FLT\) on the license server](#) on page 43.



NOTE: If there is an error with any part of the license installation, this is reported in the FLU. You should also see a **Generate Report** button, which you can click to write the errors out to a file that you can send to support@thefoundry.co.uk for assistance.

If you are installing several licenses at the same time and only some of them fail validation, you can also click **Continue** to complete the installation of the valid licenses.

You may also get a message saying that the license is not yet valid but may be valid in the future. This means the license has been installed successfully and will automatically become live on the license start date. You do not need to do anything further, but if you like, you can check that the server is up and the server log reports the same message (see [Viewing the License Server Log](#) on page 61).

Alternative methods of installing the license

The above methods are the easiest ways to install a license. However, if you prefer, you can also install a license from the command line. To do so:

1. Save the FLU and your license key to a folder of your choice. Note that the license file can be the original .lic file or the license in a plain text file (as long as the file has a .lic extension).

2. Launch a Terminal and navigate to the location of the FLU_7.0v5_mac-x86-release-64.zip file.
3. Type the following commands to extract and install the FLU and the license. Note that you need to replace **[my license]** with the location of your license key.

```
unzip FLU_7.0v5_mac-x86-release-64.zip
cd FoundryLicenseUtility.app/Contents/MacOS/
./FoundryLicenseUtility -l [my license]
```

For example, if you saved your license key to **/tmp/foundry.lic**, the last line should be:

```
./FoundryLicenseUtility -l /tmp/foundry.lic
```

This checks the license key and copies it to the correct directory.

4. The license server address is displayed on screen:
 <number>@<license server name>
 You should make a note of the address as you'll need it to activate the client machines.
5. Proceed to [Installing Foundry Licensing Tools \(FLT\) on the license server](#) on page 43.

Alternatively, if you wish, you can install the license key by hand, though this is not recommended for most users. To do so:

1. Launch a text editor and create a plain text file. Avoid using Word or other word processing programs to create the file, as these add invisible control characters that trip up the licensing and make it hard for us to diagnose the fault.
2. Copy the license key and paste it into the plain text file.
3. Save the file with a .lic extension (not .txt or .rtf) in the following directory. The name of the file can be anything, but we recommend calling it **foundry.lic**.

FLEXlm licenses: /Library/Application Support/TheFoundry/FLEXlm/

RLM licenses: /Library/Application Support/TheFoundry/RLM/



NOTE: There are other directories that can be searched for license files. See [Moving the FLEXlm and RLM Files](#) on page 50.

4. If you installed an RLM license, create an options file and set a TIMEOUT or TIMEOUTALL period. This ensures that licenses are returned to the server if the server and client machines lose contact with each other (due to a network error, a crash, or some other failure). For more information, see [page 55](#).

If you installed a FLEXlm license, you can skip this step. FLEXlm licenses have a default timeout period of 7200 seconds (two hours).

5. Proceed to [Installing Foundry Licensing Tools \(FLT\) on the license server](#) on page 43.

Installing Foundry Licensing Tools (FLT) on the license server

1. Download FLT_7.0v5_mac-x86-release-64.dmg from our web site (www.thefoundry.co.uk/support/licensing/) and install it on the Mac that you want to serve the licenses across the network.

The license server starts automatically after installation (and whenever you restart the machine).

2. To check the server status, navigate to /Applications/TheFoundry/LicensingTools7.0, double-click on **Foundry License Utility**, view the **FLEXlm Server** or **RLM Server** tab, and click **Refresh Log**.

To check RLM server status, you can also direct a web browser to the http://<server_name>.local:4102 server page and click **Status** on the right.

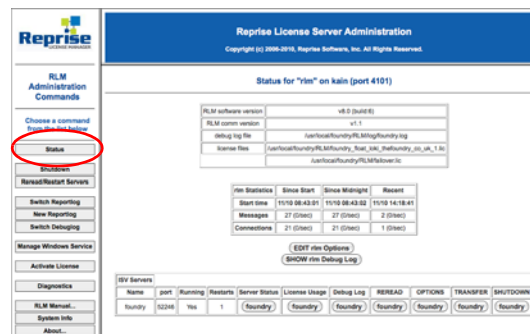


Figure 14. RLM License Server Interface.

3. Proceed to [Telling the client machines where to find the licenses](#) below.

Telling the client machines where to find the licenses

When you installed the floating license key on your server, you were provided with a **<port>@<server name>**. You need this to license clients.

There are several ways to license clients. Choose one of the following and repeat it for each machine you wish to have access to licenses on the server:

- If your product displays a **Licensing** dialog when you launch it, click **Activate License** or **Use Server**. Type **<number>@<server name>** (for example, **4101@red**) into your The Foundry product and click **OK**. Your client retrieves a license from the License Server and launches.

- Navigate to `/Applications/TheFoundry/LicensingTools7.0/` and double-click on **FoundryLicenseUtility** to launch the FLU. Make sure you are viewing the **License Install** tab and copy and paste in an RLM server line:
HOST <server name> any <port>
For example: **HOST red any 4101**
This creates and installs both a FLEXlm and RLM client license.
- Launch a Terminal and navigate to:
`/Applications/TheFoundry/LicensingTools7.0/`
Then, type the following commands:
`cd FoundryLicenseUtility.app/Contents/MacOS/`
`./FoundryLicenseUtility -c <port>@<server name>`
For example:
`cd FoundryLicenseUtility.app/Contents/MacOS/`
`./FoundryLicenseUtility -c 4101@red`
This creates and installs both a FLEXlm and RLM client license.
- Set an environment variable on your client as follows:
 - If your product uses FLEXlm licensing, set the **FOUNDRY_LICENSE_FILE** environment variable on your client to point to the license server (for example, **@red**). If you have more than one server, you could use **@red:@green**.
If you have specified a particular server port number (30001) in the `foundry.lic` file on the server, you should set the environment variable to **30001@red**.
 - If your product uses RLM licensing, set the **foundry_LICENSE** environment variable on your client to point to the license server (for example, **4101@red**). If you have more than one server, you could use **4101@red:4101@green**.
If you are using a port other than 4101, replace 4101 with the port selected.

For more information on setting environment variables, see [Appendix C: Environment Variables](#) on page 95.
- Although not recommended, you can manually create a client license.
 - If your product uses FLEXlm licensing, copy the **foundry.lic** file from the server to:
`/Library/Application Support/TheFoundry/FLEXlm/`
Rename the file and call it **foundry_client.lic**. Edit the file so it looks like this:
`SERVER snowball 000a957bade9`
`VENDOR foundry`
`USE_SERVER`
or if you had your own server port number set:

```
SERVER snowball 000a957bade9 30001
VENDOR foundry
USE_SERVER
```

- If your product uses RLM licensing, copy the **foundry.lic** file from the server to:

```
/Library/Application Support/TheFoundry/RLM/
```

Rename the file and call it **foundry_client.lic**. Edit the file so it looks like this:

```
HOST red 000a957bade9 4101
```

or if you had your own server port number set:

```
HOST red 000a957bade9 30001
```

Linux

This section tells you how to get your floating license working on Linux.

Installing a floating license on the license server

1. Once a license has been generated for you, we e-mail you a **tgz** file containing the license key and instructions on how to obtain the correct version of the Foundry License Utility (FLU). On the machine that acts as the license server, **gunzip** or **untar** the file and save the FLU and your license key to a folder of your choice, for example **/tmp**. Note that the license file can be the original **.lic** file or the license in a plain **.txt** file (as long as the file has a **.lic** extension).
2. Navigate to the location of the **FLT_7.0v5_linux-x86-release-32.tgz** file.



NOTE: We also have a 32-bit Linux version. Use this if you are running Linux 32.

3. Type the following commands to extract and install the FLU and the license. Note that you need to replace **[my license]** with the location of your license key.

```
tar xvzf FLT_7.0v5_linux-x86-release-32.tgz
cd FLT_7.0v5_linux-x86-release-64
./FoundryLicenseUtility -l [my license]
```

For example, if you saved your license key to **/tmp/Foundry.lic**, the last line should be:

```
./FoundryLicenseUtility -l /tmp/Foundry.lic
```

This checks the license key and copies it to the correct directory.

4. The license server address is displayed on screen:
<number>@<license server name>

You should make a note of the address as you'll need it to activate the client machines.

5. Proceed to [Installing Foundry Licensing Tools \(FLT\) on the license server](#) on page 47.



NOTE: If there is an error with any part of the license installation, this is reported on the command line. You are also asked if you would like to generate an error log file, which you can send to support@thefoundry.co.uk for assistance.

If you are installing several licenses at the same time and only some of them fail validation, you can continue to complete the installation of the valid licenses.

You may also get a message saying that the license is not yet valid but may be valid in the future. This means the license has been installed successfully and will automatically become live on the license start date. You do not need to do anything further, but if you like, you can check that the server is up and the server log reports the same message (see [Viewing the License Server Log](#) on page 61).

Alternatively, if you wish, you can install the license key by hand, though this is not recommended for most users. To do so:

1. Launch a text editor and create a plain text file. Avoid using Word or other word processing programs to create the file, as these add invisible control characters that trip up the licensing and make it hard for us to diagnose the fault.
2. Copy the license key and paste it into the plain text file.
3. Save the file with a .lic extension (not .txt or .rtf) in the following directory. The name of the file can be anything, but we recommend calling it **foundry.lic**.

FLEXlm licenses: /usr/local/foundry/FLEXlm/

RLM licenses: /usr/local/foundry/RLM/



NOTE: There are other directories that can be searched for license files. See [Moving the FLEXlm and RLM Files](#) on page 50.

4. If you installed an RLM license, create an options file and set a TIMEOUT or TIMEOUTALL period. This ensures that licenses are returned to the server if the server and client machines lose contact with each other (due to a network error, a crash, or some other failure). For more information, see [page 55](#).

If you installed a FLEXlm license, you can skip this step. FLEXlm licenses have a default timeout period of 7200 seconds (two hours).

5. Proceed to [Installing Foundry Licensing Tools \(FLT\) on the license server](#) below.

Installing Foundry Licensing Tools (FLT) on the license server

1. Download FLT_7.0v5_linux-x86-release-64.tgz from our web site (www.thefoundry.co.uk/support/licensing/) on the Linux machine that you want to serve these licenses across the network and save it to /tmp.



NOTE: We also have a 32-bit Linux version. Use this if you are running Linux 32.

2. Open a shell and, using root or admin permissions, type these commands to extract and install the Foundry Licensing Tools 7.0.

```
cd /tmp
tar xvzf FLT_7.0v5_linux-x86-release-64.tgz
cd FLT_7.0v5_linux-x86-release-64
./install.sh
```

The license server starts automatically after installation (and whenever you restart the machine).

3. To check the server status, navigate to /usr/local/foundry/LicensingTools7.0 and enter:

```
./FoundryLicenseUtility -s status
```

This reports the status of both FLEXlm and RLM servers. If you only want to view one or the other, use one of the following commands instead:

```
./FoundryLicenseUtility -s status -t FLEXlm
```

```
./FoundryLicenseUtility -s status -t RLM
```

To check RLM server status, you can also direct a web browser to the http://<server_name>:4102 server page and click **Status** on the right.

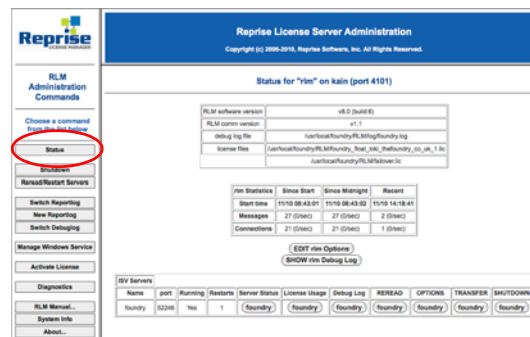


Figure 15. RLM License Server Interface.

4. Proceed to [Telling the client machines where to find the licenses](#) below.

Telling the client machines where to find the licenses

When you installed the floating license key on your server, you were provided with a `<port>@<server name>`. You need this to license clients.

There are several ways to license clients. Choose one of the following and repeat it for each machine you wish to have access to licenses on the server:

- If your product displays a **Licensing** dialog when you launch it, click **Activate License or Use Server**. Type `<number>@<server name>` (for example, `4101@red`) into your The Foundry product and click **OK**. Your client retrieves a license from the License Server and launches.
- Launch a shell and navigate to:
`/usr/local/foundry/LicensingTools7.0/`
 Then, type the following command:
`./FoundryLicenseUtility -c <port>@<server name>`
 For example:
`./FoundryLicenseUtility -c 4101@red`
 This creates and installs both a FLEXlm and RLM client license.
- Set an environment variable on your client as follows:
 - If your product uses FLEXlm licensing, set the **FOUNDRY_LICENSE_FILE** environment variable on your client to point to the license server (for example, `@red`). If you have more than one server, you could use `@red:@green`.
 If you have specified a particular server port number (30001) in the `foundry.lic` file on the server, you should set the environment variable to `30001@red`.
 - If your product uses RLM licensing, set the **foundry_LICENSE** environment variable on your client to point to the license server (for example, `4101@red`). If you have more than one server, you could use `4101@red:4101@green`.
 If you are using a port other than 4101, replace 4101 with the port selected.
 For more information on setting environment variables, see [Appendix C: Environment Variables](#) on page 95.
- Although not recommended, you can manually create a client license.
 - If your product uses FLEXlm licensing, copy the **foundry.lic** file from the server to:
`/usr/local/foundry/FLEXlm/`

Rename the file and call it **foundry_client.lic**. Edit the file so it looks like this:

```
SERVER snowball 000a957bade9
VENDOR foundry
USE_SERVER
```

or if you had your own server port number set:

```
SERVER snowball 000a957bade9 30001
VENDOR foundry
USE_SERVER
```

- If your product uses RLM licensing, copy the **foundry.lic** file from the server to:

`/usr/local/foundry/RLM/`

Rename the file and call it **foundry_client.lic**. Edit the file so it looks like this:

```
HOST red 000a957bade9 4101
```

or if you had your own server port number set:

```
HOST red 000a957bade9 30001
```

License Administration

The following section contains details on license management and administration, including license behavior, file location, and updating licenses.

Where are the FLEXlm and RLM Files?

You can move the FLEXlm and RLM files anywhere, but by default they are installed to the following directories. We refer to this directory throughout this guide and assume all the FLEXlm and RLM components we ship are here.

Application files

These are files included in the Foundry License Installer. We'll refer to this location as the `<app path>`.

`<app path>` on Windows XP and Windows 7:

```
C:\Program Files\The Foundry\LicensingTools7.0\bin\
C:\Program Files(x86)\The Foundry\LicensingTools7.0\bin\
```

`<app path>` on Mac OS X:

```
/Applications/TheFoundry/LicensingTools7.0/bin/
```

`<app path>` on Linux:

```
/usr/local/foundry/LicensingTools7.0/bin/
```

Data files

These include the license keys and log files. We'll refer to these locations as the <data path>.

<data path> on Windows XP:

```
C:\Program Files\The Foundry\FLEXlm\
C:\Program Files (x86)\The Foundry\FLEXlm\
C:\Program Files\The Foundry\RLM\
C:\Program Files (x86)\The Foundry\RLM\
```

<data path> on Windows 7:

```
C:\ProgramData\The Foundry\FLEXlm\
C:\ProgramData\The Foundry\RLM\
```



NOTE: The ProgramData folder is hidden on Windows 7. If you want to see it then you have to make it visible using the Folder Options in the Control Panel. See [Windows 7 Hidden Files](#) on page 77.

<data path> on Mac OS X:

```
/Library/Application Support/TheFoundry/FLEXlm/
/Library/Application Support/TheFoundry/RLM/
```

<data path> on Linux:

```
/usr/local/foundry/FLEXlm/
/usr/local/foundry/RLM/
```

Moving the FLEXlm and RLM Files

If you want to move a floating license key to another directory then, if you have a license server already running, you need to shut it down. You'll need to edit the startup scripts to look in the new location. Then restart the license server.

On Windows

If your product uses FLEXlm licensing:

1. First, stop the license server if it's running. Navigate to **Start > Control Panel > Administrative Tools > Services**. Select **Foundry FLEXlm Server** and click **Stop**.
2. From the **Start** menu, select **Run...** type **regedit** and press **Return** on your keyboard.
3. Open the hierarchical structure:
+ HKEY_LOCAL_MACHINE

+ SOFTWARE

+ FLEXlm License Manager

+ Foundry FLEXlm Server

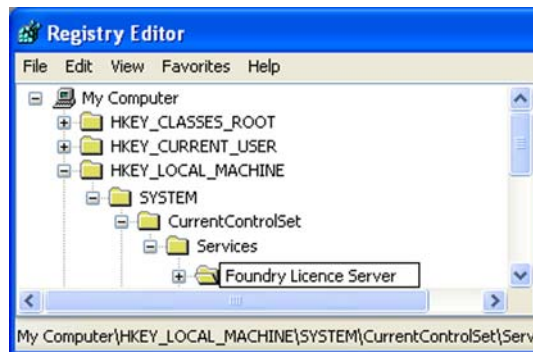
4. Select **License** and append the new license location to the current one using a semicolon between them:
C:\Program Files\The Foundry\FLEXlm;C:\tmp
5. Quit regedit.
6. Restart the license server. Navigate to **Start > Control Panel > Administrative Tools > Services**. Select **Foundry FLEXlm Server** and click **Start**.



TIP: You can also stop and start the license server using the Foundry License Utility (FLU). See [Managing the License Server](#) on page 60.

If your product uses RLM licensing:

1. First, stop the license server if it's running. Do one of the following:
 - Navigate to **Start > Control Panel > Administrative Tools > Services**. Select **Foundry License Server** and click **Stop**.
 - Use a web browser to go to the http://<server_name>:4102 server page. Click **Status > Stop**.
2. From the **Start** menu, select **Run...** type **regedit** and press **Return** on your keyboard.



3. Move down the Registry as shown and select **ImagePath**.
4. Assuming your licenses are in C:\tmp, insert this into the path as shown:
"C:\Program Files (x86)\
The Foundry\LicensingTools7.0\bin\rlm.foundry.exe" "-c"

```
"C:\ProgramData\The Foundry\RLM\C\tmp" "-ws" "4102" "-dlog"
"C:\ProgramData\The Foundry\RLM\log\foundry.log" -service
```



NOTE: Semi colons are used to separate license directories on Windows.

5. Quit regedit.
6. Restart the license server by doing one of the following:
 - Navigate to **Start > Control Panel > Administrative Tools > Services**. Select **Foundry License Server** and click **Start**.
 - Use a web browser to go to the http://<server_name>:4102 server page. Click **Status > Start**.



TIP: You can also stop and start the license server using the Foundry License Utility (FLU). See [Managing the License Server](#) on page 60.

On Mac OS X

- If your product uses FLEXlm licensing, edit:
/Library/LaunchDaemons/uk.co.thefoundry.lmgrd
changing this line:

```
<string>/Library/Application Support/TheFoundry/FLEXlm/:/usr/
local/foundry/FLEXlm/</string>
```

 to this, assuming your license is in /home/licenses

```
<string>/Library/Application Support/TheFoundry/FLEXlm/:/usr/
local/foundry/FLEXlm/:/home/licenses</string>
```
- If your product uses RLM licensing, edit:
/Library/LaunchDaemons/uk.co.thefoundry.rlm.plist
changing these lines:

```
<string>-c</string>
<string>/Library/Application Support/TheFoundry/RLM/</string>
```

 to this, assuming your license is in /home/licenses:

```
string>-c</string>
<string>/Library/Application Support/TheFoundry/RLM/:/home/
licenses</string>
```

On Linux

- If your product uses FLEXlm licensing, edit:
/etc/init.d/foundryflexlmserver
changing this line:
FnLicDir=/usr/local/foundry/FLEXlm
to this, assuming your license is in /home/licenses

```
FnLicDir=/usr/local/foundry/FLEXlm:/home/licenses
```

- If your product uses RLM licensing, edit:

```
/etc/init.d/foundryrlmserver
```

changing this line:

```
FnLicDir=/usr/local/foundry/RLM
```

to this, assuming your license is in /home/licenses

```
FnLicDir=/usr/local/foundry/RLM:/home/licenses
```

When is a License Taken or Dropped?

Product licenses are checked out from the server when the product is first used on the client. Plug-in products generally take a license when the first plug-in of the set is used.

When a license is returned to the server depends on a number of things. Let's consider the following scenarios:

- [The product exits or is deleted/unloaded from the client](#)
- [The product doesn't exit but is not used for a while](#)
- [The server and client machine lose contact with each other](#)

The product exits or is deleted/unloaded from the client

If the product exits or is deleted/unloaded from the client, the license is given back to the server.

Plug-in products generally return the license when the last plug-in of the set is removed from the effects tree or layer stack. The exact point at which a license is returned by a plug-in product is host-specific, and can be unpredictable.

The product doesn't exit but is not used for a while

If you take a license from the server and then go to lunch for an hour, your license will still be there when you get back.

If you want your license to go back to the server if you don't use it for a while, you need to change the default behavior by disabling the heartbeat.



NOTE: The heartbeat ensures the communication between the server and client persists in a stable fashion and therefore should be disabled with caution, otherwise users may find their licenses being withdrawn unexpectedly.

To disable the heartbeat:

1. Do one of the following:
 - If your product uses FLEXlm licensing, set the **FOUNDRY_HEARTBEAT_DISABLE** environment variable to **true** on the client.
 - If your product uses RLM licensing, set the **foundry_HEARTBEAT_DISABLE** environment variable to **true** on the client.

For more information on setting environment variables, see [Appendix C: Environment Variables](#) on page 95.

2. Next, you **must** make sure a **TIMEOUT** or **TIMEOUTALL** value is set in the options file (**foundry.opt**). This value dictates how long the server should wait for communication to resume with the client before deciding that the client has exited. After the **TIMEOUT** period, the server deems the license released and makes it available on the network again. If no **TIMEOUT** period is set, however, the server may never release the license in some circumstances.

For instructions on setting the **TIMEOUT** or **TIMEOUTALL** period, see [page 55](#).



NOTE: When installing RLM licenses using the Foundry License Utility (FLU), the FLU automatically creates the options file and sets the **TIMEOUTALL** value to 3600 seconds (one hour).

The server and client machine lose contact with each other

Should the server and client machines lose contact with each other (due to a network error, a crash, or some other failure), licenses are returned to the server according to the **TIMEOUT** or **TIMEOUTALL** flag set in the options file (**foundry.opt**):

- **FLEXlm licenses**

By default, the **TIMEOUT** value is set to 7200, which means the server waits for 7200 seconds (two hours) before deciding that the client has crashed or failed in some other way, then deems the license released, and makes it available on the network again. If you want to change the default timeout period, you need to edit the options file. For instructions on how to do this, see [below](#).

- **RLM licenses**

- If you installed an RLM license using The Foundry License Utility (FLU), the options file was created automatically, with the **TIMEOUTALL** flag set to 3600 seconds (in other words, one hour). This means the server waits for one hour before deciding that the client has crashed or failed in some other way, then deems the license released, and makes it available on the network again. If you want to change the default timeout

period, you need to edit the options file. For instructions on how to do this, see [below](#).

- If you installed an RLM license manually, you **must** create the options file and set a `TIMEOUTALL` or `TIMEOUT` period yourself. If you don't, the server does not have a default timeout period and may never release the license in some circumstances. For more instructions, see [below](#).

To set a `TIMEOUT` or `TIMEOUTALL` period:

1. Create the options file if one doesn't already exist. It should be a plain text file called **foundry.opt** placed in the same directory as the license (unless a different options file location is specified in the license file itself, either on the `VENDOR` or `ISV` line).
2. In the options file, you can set the `TIMEOUT` on a per-product basis, for example:

```
TIMEOUT mari_i 3600
TIMEOUT katana_r 600
```

The lines above tell the server that if it has not had communication with a `mari_i` client for an hour, it should consider the license released. However, for the `katana_r` client, it should wait only 10 minutes before deciding the license is free to be served again.

You can also use:

```
TIMEOUTALL 3600
```

This tells the server that all features, except those with their own `TIMEOUT` flags, should time out after one hour.



NOTE: For RLM licenses, the options file `TIMEOUT` can only be set to a minimum of 3600 seconds (1 hour), unless your license contains a `min_timeout=<secs>` flag.

3. Once you have edited your options file, you need to stop and start the license server:
 - On Windows and Mac, launch the Foundry License Utility (FLU), go to one of the **Server** tabs and click **Stop Server**, followed by **Start Server**.
 - On Linux, launch a shell, navigate to where you saved the Foundry License Utility (FLU), and enter one of the following commands:

```
./FoundryLicenseUtility -s stop -t FLEXlm
./FoundryLicenseUtility -s stop -t RLM
```

Then, enter either:

```
./FoundryLicenseUtility -s start -t FLEXlm
```

```
./FoundryLicenseUtility -s start -t RLM
```



TIP: You can also use the FLU from a Terminal on Mac OS X or a DOS shell on Windows.



TIP: To find out what the timeout period is set to, you can run the Foundry License Utility's Diagnostics tool (see [page 79](#)). This prints the contents of the options file if one is found.

Capping licenses

Have you ever needed a license only to find they have all been checked out by your colleagues? Just needed a command to stop someone's license so you can grab it? Then these are the commands for you!

The **lmremove** (for FLEXlm) and **rlmremove** (for RLM) utilities allow you to remove a single user's license for a specified feature. As ever, let's consider some examples.

First, who's got the licenses?

- Using the **lmutil** command (FLEXlm licenses):
`<app path>/lmutil lmstat -c <data path> -a`
- Using the **rlmutil** command (RLM licenses):
`<app path>/rlmutil rlmstat -c <data path> -a`



NOTE: See [Data files](#) on page 50 and [Application files](#) on page 49 for the correct `<data path>` and `<app path>`.

The above FLEXlm command might produce this output:

```
Users of keylight_ofx_i: (Total of 1 licenses issued; Total of 1
license in use)
"keylight_ofx_i" v2.1, vendor: foundry
floating license
jack red /dev/ttys001 (v2.1) (blue/30003 14094), start Tue 8/26
14:56
```

where the user is **jack**, the user's computer is **red**, the display is **/dev/ttys001**, the server computer is **blue**, the TCP/IP port is **30003** and the license handle is **14094**.

Similarly, the RLM command might produce this output:

```
foundry license usage status on licserv (port 38565)
mari_i v2015.1231: jack@red 1/0 at 10/07 14:40 (handle: 8a)
mari_i v2015.1231: mike@green 1/0 at 10/07 14:41 (handle: 67)
```


where the user is **jack**, the user's computer is **red**, and the license handle is **8a**.

To remove Jack's license, use this command:

- **FLEXlm:**
`<app path>lmutil lmremove keylight_ofx_i jack red dev/tts001`
or
`<app path>lmutil lmremove -h keylight_ofx_i blue 30003 14094`
- **RLM:**
`<app path>/rlmutil rlmremove licserv 38565 foundry 8a`

Since it's a bit rude to cap someone's license, systems administrators can disable this functionality by:

- starting the **lmgrd** with a flag, **-x lmremove**.
- starting the **rlm.foundry** with a flag, **-x rlmremove**.

Appending to an Existing License

You can add a new license to an existing key using two methods:

- On Windows and Mac OS X, drop the license file onto the Foundry License Utility. On Linux, run the FLU from the command line using `./FoundryLicenseUtility -l [license path]`. This is the recommended method.
- Edit the license file manually from the command line. This is **not** recommended for most users.

If your product uses FLEXlm licensing, see [Manual method \(FLEXlm\)](#).

If your product uses RLM licensing, see [Manual method \(RLM\)](#).

Manual method (FLEXlm)

You can add a new license key by editing the `foundry.lic` text file and then using `lmutil` to re-read this file.

Here is an example floating license key for a machine called **red** with System ID **000EA641D7A1** that serves 2 floating Nuke licenses onto the network.

```
SERVER red 000EA641D7A1
VENDOR foundry
INCREMENT nuke_i foundry 2012.0930 permanent 2 \
ISSUED=8-feb-2012 SIGN="00FF 6A1B 735B 0A10 6894 4903 E2CF \
A238 7A01 1A15 1808 7BCF 346C F59E 8899 F53C 2B13 E204"
```

If you are then sent a Furnace for Nuke license key for the same machine, just add the **INCREMENT** lines to your existing file, ignoring any **SERVER** lines, so that it would look like this:

```

SERVER red 000EA641D7A1
VENDOR foundry
INCREMENT nuke_i foundry 2012.0930 permanent 2 \
  ISSUED=8-feb-2012 SIGN="00FF 6A1B 735B A476 6894 \
  4903 E2CF A238 7A01 1A15 1808 7BCF 346C F59E 8899 \
  F53C 2B13 E204"
INCREMENT nuke_r foundry 2012.0930 permanent 2 \
  ISSUED=8-feb-2012 SIGN="0269 8747 2EA4 1D42 A5F5 \
  56B9 7A26 6802 2A09 E931 F14B 09D5 B8E8 051E 606B \
  07D5 64F3 7152"
INCREMENT furnace_ofx_i foundry 3.0 permanent 4
  ISSUED=20-feb-2012 SIGN="0048 8492 6890 DC3F 23E8 \
  4F29 83D7 9302 3F9E 79B1 54F8 D6EF 341D 5D09 C630 \
  C75C 384C 1B89"
INCREMENT furnace_ofx_r foundry 3.0 permanent 4
  ISSUED=20-feb-2012 SIGN="0309 431F 8D69 9499 340C \
  0E25 366A 3900 5296 990B 079D 7F83 B5C8 C085 DD7A \
  8437 9552 DE14"

```

Now re-read the license file with this command:

```
<app path>/lmutil lmreread -c <data path>
```

Manual method (RLM)

You can add a new license key by editing the foundry.lic text file and then using `lmutil` to re-read this file.

Here is an example floating license key for a machine called red with System ID 000EA641D7A1 that serves 2 floating Mari licenses onto the network:

```

HOST red 000EA641D7A1 4101
ISV foundry
LICENSE foundry mari_i 2010.1231 permanent 2 share=h start=6-oct-
2010 issued=6-oct-2010 _ck=fad7306732
sig="60Q04580SBD4AEEY4C93A1K0H718JRY9DWGP1HWR08AG1CY16HPHCKKQ44FD
KGYQKE0BXXKGRJ3WBT"

```

If you are then sent an Ocula license key for the same machine, just add the LICENSE lines to your existing file, ignoring any HOST or ISV lines, so that it would look like this:

```

HOST red 000EA641D7A1 4101
ISV foundry
LICENSE foundry mari_i 2010.1231 permanent 2 share=h start=6-oct-
2010 issued=6-oct-2010 _ck=fad7306732
sig="60Q04580SBD4AEEY4C93A1K0H718JRY9DWGP1HWR08AG1CY16HPHCKKQ44FD
KGYQKE0BXXKGRJ3WBT"
LICENSE foundry ocula_nuke_i 3.0 permanent 2 share=h start=6-oct-
2010 issued=6-oct-2010 _ck=72d73079d7
sig="60PG4512DMXC338XEG3FOXBNPFREB6SHHD0QXA822M09MNJUB3E9VQUXKJP6
9DJ5CYR27AUYFRS0"

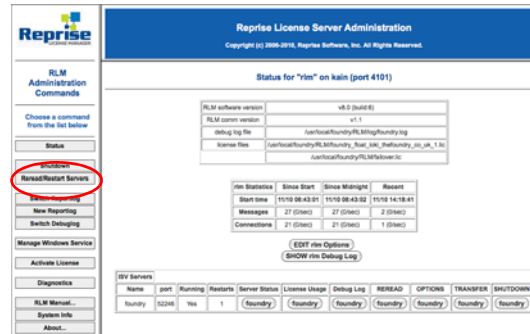
```

Now re-read the license file with this command:

```
<app path>/rlmutil rlmreread -c <data path>
```

OR,

Using a web browser, go to <http://red:4102> and click **Status > Reread**.



The <server_name> Variable

If you requested a floating license key but didn't tell us the hostname of your license server, then we will have given you a license key with **<server_name>** in the first line. You need to replace the text **<server_name>** with the name of your license server (if you use the Foundry License Utility, it does this for you).

Replace Licenses

You may see the word **SUPERSEDE** in your FLEXlm license file or **replace** in your RLM license file. These flags are used in conjunction with the **ISSUED** (FLEXlm) and **issued** (RLM) flags to roll together multiple licenses.

For example, let's consider this FLEXlm license for Nuke:

```
SERVER red 2c4138a7d9ba
VENDOR foundry
INCREMENT nuke_i foundry 2013.1231 31-jan-2014 2 SUPERSEDE \
ISSUED=29-feb-2012 START=29-feb-2012 TS_OK SIGN="001E AA6A \
8780 5A12 7811 15B9 F441 8F7F 186D 2B74 3303 B6AD 2072 079C \
440D 7F36 F09C 1A2B FF4A 274F 6C67"
```

Here, the **SUPERSEDE** flag forces FLEXlm to ignore any nuke_i licenses with an **ISSUED** date older than 29th February 2012.

Similarly, in the following RLM license for Mari, the **replace** flag forces RLM to ignore any mari_i licenses with an **issued** date older than 1st December

2013.

```
HOST red 2c4138a7d9ba 4101
ISV foundry
LICENSE foundry mari_i 2013.1231 permanent 2 share=h
min_timeout=30
    start=1-dec-2013 issued=1-dec-2013 replace
    _ck=07d7a84d33
    sig="60PG4580SR8RRKV7XM5E8J1XPV0BEV00PSASH0UV08A4MHS
    EMWMKW520H34RNCGKM0XUVT229BT0 "
```

Which RLM Port?

Although the default port used by RLM is 5053, The Foundry has opted to use port 4101 for all its licenses to ensure there are no conflicts with any other RLM license servers that may be running on the server.

If, however, no port is specified on the HOST line of a license, or in the foundry_LICENSE environment variable, the port defaults to 5053. For example, the following entry:

```
HOST red 000EA641D7A1
```

behaves in the same way as:

```
HOST red 000EA641D7A1 5053
```

Licenses sent to you by The Foundry appear as follows:

```
HOST red 000EA641D7A1 4101
```

If you wish to change this port number, ensure that you modify all your client licenses in the same way.

Managing the License Server

Starting the License Server

The License Server starts automatically when you reboot your machine, but you can start it manually:

- On Windows and Mac OS X, launch the Foundry License Utility (FLU), go to the **FLEXlm Server** or **RLM Server** tab, and click **Start Server**.



TIP: You can also use the FLU from a DOS shell on Windows or a Terminal on Mac OS X.

- On Linux, launch a shell, navigate to where you saved the Foundry License Utility (FLU), and enter one of the following commands:

```
./FoundryLicenseUtility -s start -t FLEXlm
./FoundryLicenseUtility -s start -t RLM
```

- On all platforms, if your product uses RLM licensing, you can also use a web browser to navigate to the `http://<server_name>:4102` server page. For example, `http://red:4102`. Click the **Status** button, and click **Start** on the Foundry License Server.



NOTE: On Mac OS X, if you're browsing from the License Server itself, you must add **.local** in the browser address: `http://<server_name>.local:4102`.

Stopping the License Server

To stop the license server:

- On Windows and Mac OS X, launch the Foundry License Utility (FLU), go to the **FLEXlm Server** or **RLM Server** tab, and click **Stop Server**.



TIP: You can also use the FLU from a DOS shell on Windows or a Terminal on Mac OS X.

- On Linux, launch a shell, navigate to where you saved the Foundry License Utility (FLU), and enter one of the following commands:

```
./FoundryLicenseUtility -s stop -t FLEXlm
./FoundryLicenseUtility -s stop -t RLM
```
- On all platforms, if your product uses RLM licensing, you can also use a web browser to navigate to the `http://<server_name>:4102` server page and click **Stop**.



NOTE: On Mac OS X, if you're browsing from the License Server itself, you must add **.local** in the browser address: `http://<server_name>.local:4102`.

Viewing the License Server Log

You can view the license server log even if you don't have administrator privileges. To do so:

- On Windows and Mac OS X, launch the Foundry License Utility (FLU), go to the **FLEXlm Server** or **RLM Server** tab, and click **Refresh Log**.



TIP: You can also use the FLU from a DOS shell on Windows or a Terminal on Mac OS X.

- On Linux, launch a shell, navigate to where you saved the Foundry License Utility (FLU), and enter:

```
./FoundryLicenseUtility -s status
```

This reports the status of both FLEXlm and RLM servers. If you only want to view one or the other, use one of the following commands instead:

```
./FoundryLicenseUtility -s status -t FLEXlm
./FoundryLicenseUtility -s status -t RLM
```

- On all platforms, if your product uses RLM licensing, you can also use a web browser to navigate to the `http://<server_name>:4102` server page and click the **Status** button.



NOTE: On Mac OS X, if you're browsing from the License Server itself, you must add **.local** in the browser address: `http://<server_name>.local:4102`.

RLM Web Server

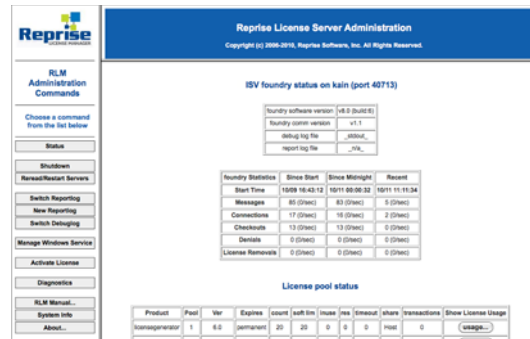
The RLM web server also allows you to:

- retrieve server and license status (similar to `rlmstat`)
- cause the servers to re-read the license files (`rlmreread`)
- switch debug (`rlmswitch`) or report log (`rlmswitchr`) files
- move the current report log file to a new name (`rlmnewlog`)
- shutdown and startup the license servers (`rlmdown/rlmreread`).

Using this web-based interface, you can administer the license server from any platform, and you do not need to install the RLM utilities – you only need a web browser.

- **Main Status**—if you select **Status** from the menu on the left, the main status screen is displayed in the view area as shown below.

- **Server Status**—click on an ISV button in the **Server Status** column to display a detailed status display for an individual ISV server (shown below) in the view area. This displays some server statistics in a table at the top, followed by a table of all the licenses served by this ISV server.



- **License Status**—if you click on the **usage...** button in the **Show License Usage** column above, you see the license status screen, as shown below.



- **Reread/Restart/Shutdown**—click **Reread/Restart Servers** from the menu on the left (or from the **REREAD** column in the ISV server status display) to display the **Reread/Restart Servers** screen in the view area. Enter an ISV name and click **REREAD/RESTART**. This restarts the server if it is not running, or sends it a reread command if it is running.



NOTE: You can also type all to refresh or restart all discovered servers.



Useful Commands for System Administrators

Type all these commands from the The Foundry FLEXlm or RLM applications directory on the server.

See [Application files](#) on page 49 for a description of the <app path> variable, and [Data files](#) on page 50 for a description of <data path>.

Is the license server up and running?

```
<app path>/lmutil lmstat -c <data path>
<app path>/rlmutil rlmstat -c <data path>
```

I'm using The Foundry software on machine "blue". Which licenses is the license server "red" offering?

```
<app path>/lmutil lmstat -c <port>@red -a
<app path>/rlmutil rlmstat -c <port>@red -a
```

What is my System ID number?

```
<app path>/lmutil lmhostid
<app path>/rlmutil rlmhostid
```

What's my <server_name>?

```
<app path>/lmutil lmhostid -hostname
<app path>/rlmutil rlmhostid host
```

Show me all my licenses and who has checked them out.

```
<app path>/lmutil lmstat -c <data path> -a
<app path>/rlmutil rlmstat -c <data path> -a
```

OR

If your product uses RLM licensing, you can also use a web browser to go to <http://<server name>:4102> and click **Status > Server Status** to view license usage.



NOTE: On Mac OS X, if you're browsing from the License Server itself, you must add **.local** in the browser address: http://<server_name>.local:4102.

Who has checked out a particular license?

```
<app path>/lmutil lmstat -c <data path> -f furnace_ofx_r
<app path>/rlmutil rlmstat -c <data path> -p mari_r
```

I've been given a new floating license key which I've edited into my license file, but it has not been picked up by the server. What do I do?

- On Windows and Mac OS X, launch the Foundry License Utility, go to one of the **Server** tabs, and use the **Reread Server** button.
- Alternatively, use one of the following commands:


```
<app path>/lmutil lmreread -c <data path>
<app path>/lmutil rlmreread -c <data path>
```

- If your product uses RLM licensing, you can also use a web browser to go to `http://<server name>:4102` and click **Reread/Restart Servers**. Enter the server name you want to reread and click **Reread/Restart**.



NOTE: On Mac OS X, If you're browsing from the License Server itself, you must add **.local** in the browser address: `http://<server_name>.local:4102`.

My default debug log file (foundry.log) is too big. How do I start a new one called october.log without interrupting the lmgrd or rlm.foundry daemon?

```
<app path>/lmutil lmswitch -c <data path> foundry october.log
<app path>/rlmutil rlmswitch foundry october.log
```

Removing FLT

On Windows

To stop the Foundry License Server and remove FLT from your machine, from the **Start** menu go to **All Programs > The Foundry > FLT 7.0v5 > Uninstall FLT 7.0v5**.

On Mac OS X

To stop the Foundry License Server and remove FLT from your machine, run the **FLT Uninstaller** script from a terminal with root or sudo permissions:

```
/Applications/TheFoundry/LicensingTools7.0/uninstall.sh
```

On Linux

To stop the Foundry License Server and remove FLT from your machine, run the script:

```
/usr/local/foundry/LicensingTools7.0/uninstall.sh
```

More Information

This user guide should cover all the information you need to use FLEXlm or RLM licenses for The Foundry products. However, it is not meant to be an exhaustive exploration of all the features available with FLEXlm or RLM licensing. For that, you should:

- see the FLEXnet Licensing End User Guide included in the Foundry Licensing Tools download or go to www.flexerasoftware.com.

- see the RLM Licensing End User Guide included in the Foundry Licensing Tools download or go to www.reprisesoftware.com.

Please be aware that advanced RLM features not discussed in this user guide are not supported with RLM licenses from The Foundry.

TROUBLESHOOTING LICENSES

There are many reasons why your license key may fail to work. This section is here to guide you through some common problems and how to fix them.



NOTE: The Foundry Licensing Tools' default settings do not support RLM licensing on virtual machines (VMs). If you have any questions regarding licensing on VMs, please contact support@thefoundry.co.uk for more information.

Firewalls

The Problem

You have set up a floating license, but client machines are not able to get a license from the server. Everything seems to be set up correctly. The server is running and is floating licenses. The client is correctly pointing to the server using a client.lic file or an environment variable. So what's wrong?

The Solution

This could be any number of things, but if everything is set up correctly, it could be the firewall on the server blocking perfectly legitimate requests from the client. In order to fix this, you need to specify ports for your servers and allow these to be open.

- If you're on Windows, see [Windows](#) on page 67.
- If you're on Mac OS X, see [Mac OS X](#) on page 76.
- If you're on Linux, consult your system administrator.

Windows

Two methods are discussed, though the method differs between Windows XP and Windows 7. The first method uses programs and the second uses port numbers to enable client machines to checkout licenses and connect to the web service in the RLM License Server.

Windows XP Program Exceptions

1. From the Windows **Start** menu, click on the **Control Panel** and double-click on **Windows Firewall** to display the dialog as shown in [Figure 16](#). Click on the **Exceptions** tab at the top and then click the **Add Program** button at the bottom.

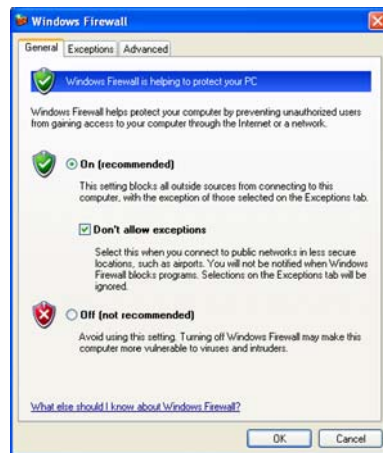


Figure 16. Windows Firewall.

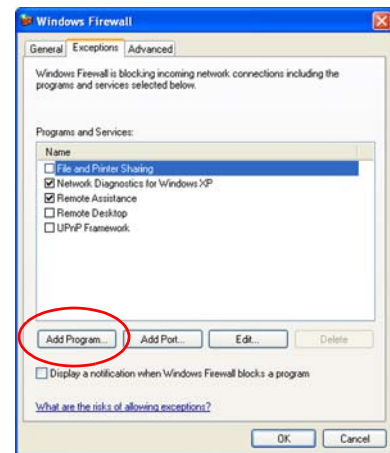


Figure 17. Add Program...

2. If your product uses FLEXlm licensing, browse to C:\Program Files\The Foundry\LicensingTools7.0\bin\FLEXlm and add **foundry.exe**.
If your product uses RLM licensing, browse to C:\Program Files\The Foundry\LicensingTools7.0\bin\RLM and add **rlm.foundry.exe** as shown in [Figure 18](#).

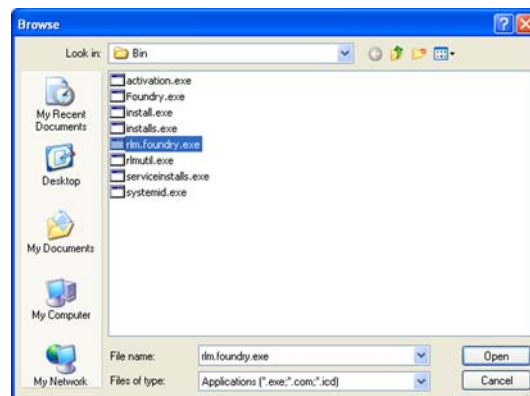


Figure 18. rlm.foundry.exe

The amended list of exceptions is shown in [Figure 19](#).

3. Select the relevant checkbox and click **OK** to add the exception.

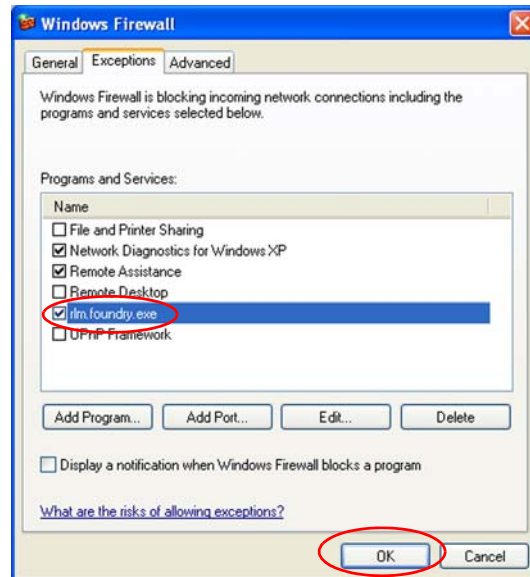


Figure 19. Exceptions list.

Windows XP Port Exceptions

First, you need to change your license file to include port numbers. These numbers must be different. For example, you might edit a FLEXlm license to look like this:

```
SERVER red 000EA641D7A1 30001  
VENDOR foundry PORT=1001
```

Or an RLM license to look like this:

```
HOST red 000ea641d7a1 4101  
ISV foundry PORT=1001
```



NOTE: You may want to check with your system administrator that the port number you choose is not already in use by another program.

Next, go to your firewall settings and add an exception for TCP ports with the port number in the VENDOR or ISV line and for the port number in the SERVER or HOST line:

1. Navigate to **Control Panel > Windows Firewall**.
2. Select the **Exceptions** tab and click **Add Port**.
3. In the **Name** field, type **Foundry FLEXlm Server** or **Foundry License Server** (this can be any name you like) and enter the port number specified in the VENDOR or ISV line of the license file.

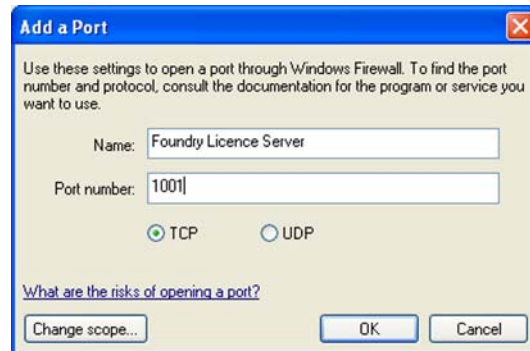


Figure 20. TCP Port Exception.

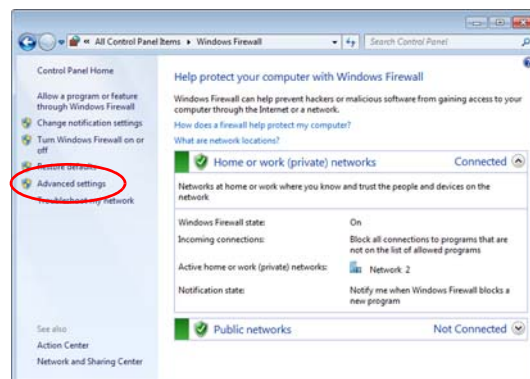
4. Ensure that the TCP radio button is selected then click **OK**.
5. Add another port, this time put in the name of the computer (**red**) and enter the port number specified in the SERVER or HOST line of the license file.
6. Ensure that the TCP radio button is selected then click **OK**.
7. Then **OK** the firewall settings.



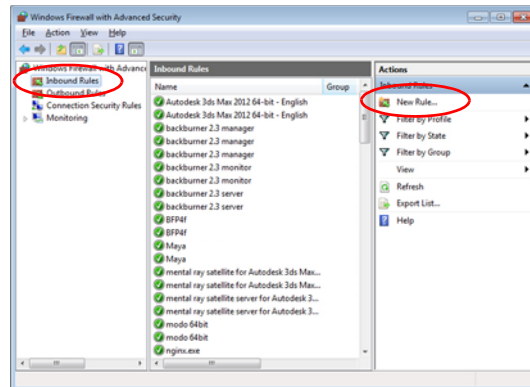
NOTE: This may require a reread of the license file if it has already been read, or possibly a reboot of this machine.

Windows 7 Program Exceptions

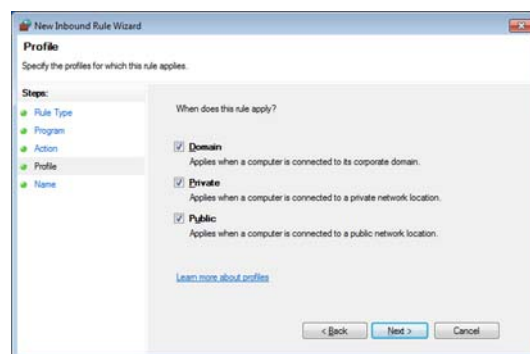
1. From the Windows **Start** menu, click **Control Panel > All Control Panel Items > Windows Firewall** and then click on the **Advanced settings** link.



2. Select **Inbound Rules** in the left-hand panel and click **New Rule** as shown below.



3. Select **Program** and then click **Next**.
4. Select **This program path** and then browse to the location of the following programs, dependent on the license server you're using:
 - If your product uses FLEXlm licensing, browse to C:\Program Files(x86)\The Foundry\LicensingTools7.0\bin\FLEXlm, add **lmgrd.foundry.exe**, and follow the steps below.
Repeat steps 2 through 9 to add a second Inbound Rule for **foundry.exe**.
 - If your product uses RLM licensing, browse to C:\Program Files(x86)\The Foundry\LicensingTools7.0\bin\RLM and add **rlm.foundry.exe**.
5. Click **Allow the connection** and then click **Next**.
6. Select all the checkboxes that apply to the rule. **Domain**, **Private**, and **Public** in the example below.



7. Click **Next**.
8. Enter a meaningful name for the rule, such as **FLEX_SERVER** or **RLM_HOST**.
9. Click **Finish** to complete the process.

10. Stop and Start the license server as described in [Managing the License Server](#).

Windows 7 Port Exceptions

Port exceptions are set up slightly differently depending on whether you're using a FLEXlm or RLM license server.

FLEXlm Port Exceptions

First, you need to change the license files on the server and any clients to include port numbers. See [Where are the FLEXlm and RLM Files?](#) for the license file locations. These port numbers must be different. For example, you might edit a FLEXlm license to look like this:

```
SERVER red 000EA641D7A1 30001
VENDOR foundry PORT=1001
```

And a client license like this:

```
SERVER red ANY 30001
VENDOR foundry PORT=1001
```

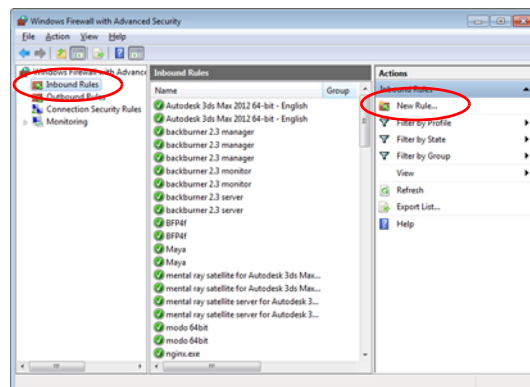
```
USE_SERVER
```



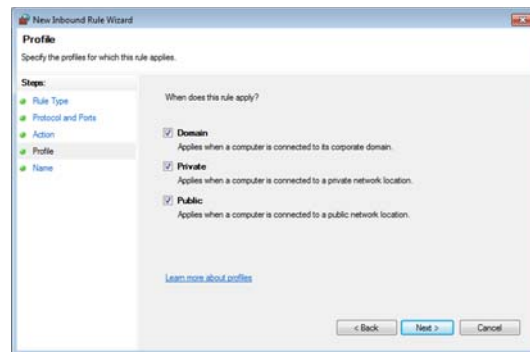
NOTE: You may want to check with your system administrator that the port number you choose is not already in use by another program.

Next, on the license server, go to your firewall settings and add Inbound Rules for TCP ports with the port numbers in the SERVER and VENDOR lines.

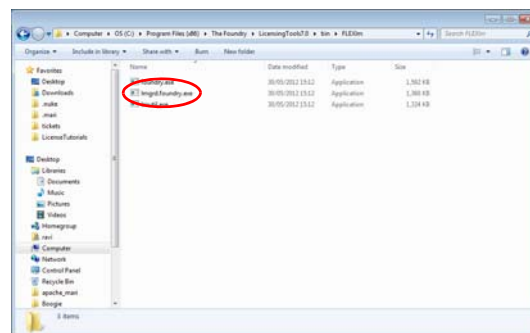
1. From the Windows **Start** menu, click **Control Panel > All Control Panel Items > Windows Firewall** and then click on the **Advanced settings** link.
2. Select **Inbound Rules** in the left-hand panel and click **New Rule** as shown below.



3. Select the **Port** radio button and then click **Next**.
4. Select **TCP** and **Specific local ports** and enter the port number in the field provided, 30001 in the example.
5. Click **Next**.
6. Select **Allow the connection** and click **Next**.
7. Select when the new rule should be applied using the checkboxes. In the example, the rule is applied at all times, but you can modify this as required.



8. Click **Next**.
9. Enter a meaningful name for the new rule, for example FLEXIm_SERVER, and write a description, if required.
10. Click **Finish**.
11. Select the new rule from the **Inbound Rules** list and click **Properties**.
12. Click the **Programs and Services** tab, select **This program**, and browse to <app path>/lmgrd.foundry.exe as shown.



13. Click **Open** to return to the **Properties** dialog.
14. Click **Apply**, and close the dialog.
15. Repeat steps 2 through 14 for the VENDOR port, replacing the port number, and the program in step 12 with <app path>/foundry.exe.

16. Stop and Start the license server as described in [Managing the License Server](#).

RLM Port Exceptions

As with FLEXlm, you need to change your license file to include two different port numbers. Unlike FLEXlm, RLM also requires an options file entry.

If you installed an RLM license using the FLU, the options file was created automatically in the same directory as your license. If, however, you installed your license manually, create a plain text file called **foundry.opt** in the same directory as the license. See [Where are the FLEXlm and RLM Files?](#) for the license file location.

A typical RLM licence including port numbers and an options file might look like this:

```
HOST red 000ea641d7a1 4101
ISV foundry OPTIONS=foundry.opt PORT=12345
```



NOTE: You may want to check with your system administrator that the port number you choose is not already in use by another program.

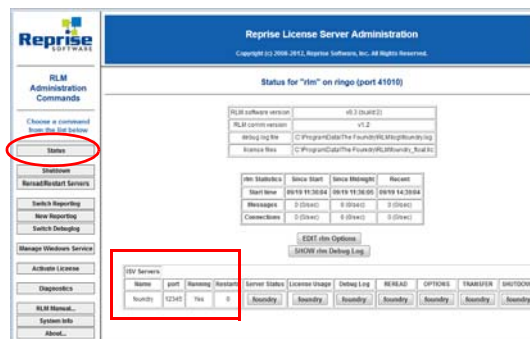
A **foundry.opt** file for Mari should contain the following line:

```
TIMEOUT mari_i 3600
```

Or, for all RLM licensed products:

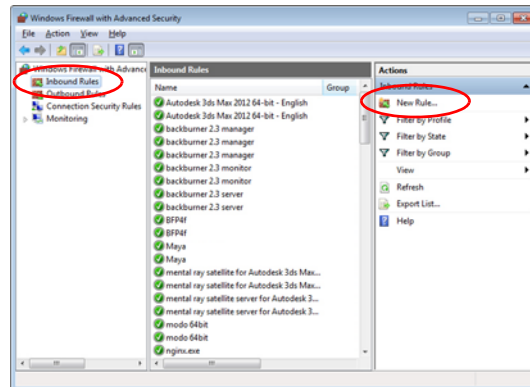
```
TIMEOUTALL 3600
```

After editing the license and options file, stop and start the license server as described in [Managing the License Server](#). In the license server interface, click **Status** and check that the ports specified are listed and that the server is running, as shown below:

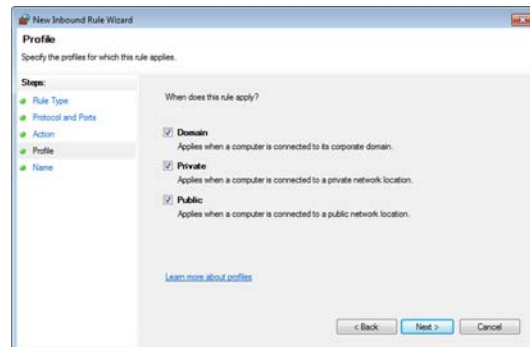


Next, go to your firewall settings and add Inbound Rules for TCP ports with the port numbers in the HOST and ISV lines.

1. From the Windows **Start** menu, click **Control Panel > All Control Panel Items > Windows Firewall** and then click on the **Advanced settings** link.
2. Select **Inbound Rules** in the left-hand panel and click **New Rule** as shown below.

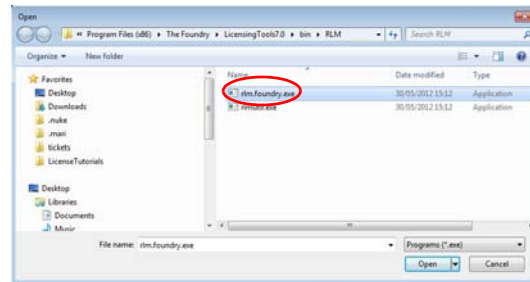


3. Select the **Port** radio button and then click **Next**.
4. Select **TCP** and **Specific local ports** and enter the port number in the field provided, 4101 in the example.
5. Click **Next**.
6. Select **Allow the connection** and click **Next**.
7. Select when the new rule should be applied using the checkboxes. In the example, the rule is applied at all times, but you can modify this as required.



8. Click **Next**.
9. Enter a meaningful name for the new rule, for example RLM_HOST, and write a description, if required.
10. Click **Finish**.

11. Select the new rule from the **Inbound Rules** list and click **Properties**.
12. Click the **Programs and Services** tab, select **This program**, and browse to <app path>/rlm.foundry.exe as shown.

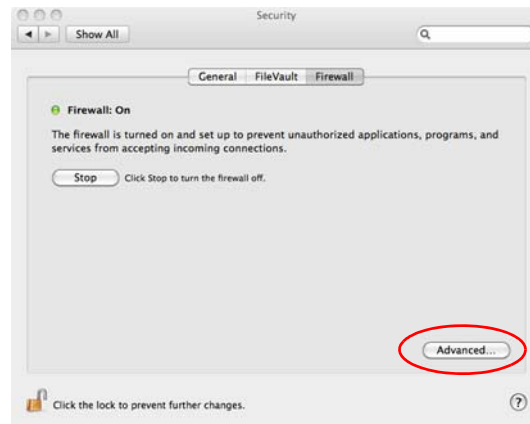


13. Click **Open** to return to the **Properties** dialog.
14. Click **Apply**, and close the dialog.
15. Repeat steps 2 through 11 for the ISV port, replacing the port number and rule name.
16. Click the **Programs and Services** tab, select **All programs that meet the specified conditions**.
17. Click **OK** to close the dialog.

Mac OS X

You need to adjust your firewall settings. How to do this depends on your firewall and the version of Mac OS X you are running, but here's how to do it on Mac OS X 10.6 (Snow Leopard):

1. Launch **System Preferences**.
2. Double-click on **Security** and go to the **Firewall** tab.
3. Click the **Advanced** button.

Figure 21. Click **Advanced**.

4. Under the list of incoming connections, click on the + button.

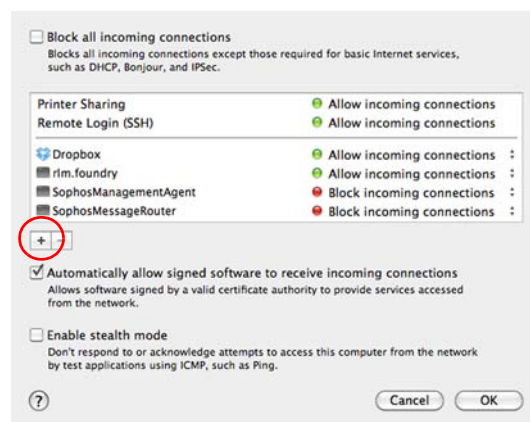


Figure 22. Click the + button.

5. If your product uses FLEXlm licensing, navigate to /Applications/TheFoundry/LicensingTools7.0/bin/FLEXlm. Select both **foundry** and **lmgrd.foundry** and click **Add**.
If your product uses RLM licensing, navigate to /Applications/TheFoundry/LicensingTools7.0/bin/RLM. Select **rlm.foundry** and click **Add**.

Windows 7 Hidden Files

By default, on Windows 7, the C:/ProgramData directory is hidden. You can make it visible by double clicking on **Control Panel > Folder Options** and then selecting **Show hidden files and folders**.



Figure 23. Control Panel - Folder Options.

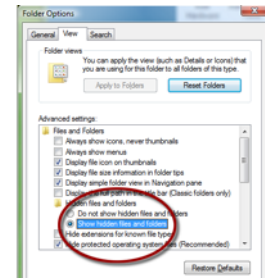


Figure 24. Switch on Show hidden files and folders.

FLU Reporting More Than One System ID

For most machines the FLEXIm System ID and RLM System ID are the same, so the FLU displays a single System ID. However, on rare occasions, two System IDs are reported (one for FLEXIm and one for RLM). If this is the case, both System IDs are displayed, like this:

Raaaaaaaaaaaaa:Xbbbbbbbbbbbbbb

If the FLU returns two System IDs for your machine, the one that you need to use depends on which software you are running:

- For FLEXIm licensed software you need to use the second System ID minus the **X**, bbbbbbbbbbbbbbb in the example.
- For RLM licensed software you need to use the first System ID minus the **R**, aaaaaaaaaaaaaa in the example.

For a full list of The Foundry products and which licensing software they use, click [here](#).

Node Locked and Client Licenses

If you have a node locked license in a client license file that is pointing to the server for its licenses, the node locked license won't work. Use separate files for the node locked license (foundry.lic) and client license (foundry_client.lic). For example, this Mari RLM license won't work in this file that is looking on "red" for its licenses.

```
HOST red 000EA641D7A1 4101
```

```
ISV foundry
```

```
LICENSE foundry mari_i 2011.1006 permanent uncounted  
hostid=000ea641d7a1 share=h start=6-oct-2010 issued=6-oct-  
2010 _ck=fbf430af8c
```

```
sig="60PG4515BFTJCYAXSYJ6GTUJ3B9NRRGF3VUUKD022M0BXU48SSESUG  
SAFJ8BAD5BN883526ETKQ0"
```

Accessing the RLM Web Server on Mac OS X

The Problem

On Mac OS X, you're browsing to `http://<server_name>:4102`, on the License Server itself, looking for the RLM Web Server page, but you can't connect.

The Solution

Due to Mac OS X system architecture, you must add `.local` to the URL address when you're browsing from the License Server itself:
`http://<server_name>.local:4102`



NOTE: You can use this address on other platforms, but it's not necessary.

Contacting Support

If you have flicked through this user guide and haven't found the answer to your question, then please:

1. See the frequently asked questions at www.thefoundry.co.uk/support/faqs/.
2. Run the Foundry License Utility's diagnostics tool in GUI mode (Windows and Mac) or from the command line (Windows, Mac, and Linux). This gives you a text file that you can send to support for assistance. See [Using the Diagnostics Tool in GUI Mode](#) or [Using the Diagnostics Tool in Command Line Mode](#) below.
3. Contact our support team on support@thefoundry.co.uk.

Using the Diagnostics Tool in GUI Mode

1. Launch the Foundry License Utility (FLU).
2. Go to the **Diagnostics** tab, and click **Run Diagnostics**.
This gathers lots of information on your machine that helps us diagnose the problem. No personal information is gathered.
3. Click **Save** to write out a text file that you can e-mail to support@thefoundry.co.uk.

Using the Diagnostics Tool in Command Line Mode

1. Launch a DOS shell (Windows), a Terminal (Mac), or a shell (Linux).
2. Navigate to the directory where you have saved the Foundry License Utility (FLU).

3. Enter one of the following commands.

Windows

```
FLU_7.0v5_win-x86-release-32.exe -d
```

Mac OS X

```
./FoundryLicenseUtility.app/Contents/MacOS/  
FoundryLicenseUtility -d
```

Linux

```
./FoundryLicenseUtility -d
```

This gathers lots of information on your machine that helps us diagnose the problem. No personal information is gathered.

4. The tool prompts you to save a out a text file that you can e-mail to support@thefoundry.co.uk. To do so, enter **Y**.



TIP: By default, the file is saved to your home directory and given an automated file name. If you'd like to specify a different directory and name, use **-f <path>** instead, for example on Windows:

```
FLU_7.0v5_win-x86-release-32.exe -f C:\Temp\log.txt
```


APPENDIX A: RELEASE NOTES

This section describes the requirements, new features, improvements, fixed bugs and known bugs & workarounds for each release of the Foundry Licensing Tools (FLT).

FLT 7.0v5

This is a maintenance release of FLT.

Release Date

October 2013

System Requirements

- Mac OS X 10.6 (Snow Leopard), 10.7 (Lion), or 10.8 (Mountain Lion), 64-bit only
- Linux RHEL 5.4 or RHEL 6, 32-bit or 64-bit
- Windows XP, Windows 7, or Windows 8, 32-bit or 64-bit



NOTE: These are the operating systems FLT has been tested on. Other operating systems are likely to work.

New Features

There are no new features in this release.

Feature Enhancements

There are no feature enhancements in this release.

Fixed Bugs

- On rare occasions, the Foundry License Utility (FLU) reported the System ID as "np".
- BUG ID 36568 - The Foundry License Utility (FLU) did not run correctly on Mac OS X 10.9 (Mavericks).

Known Issues and Workarounds

There are no known issues in this release.

FLT 7.0v4

This is a maintenance release of FLT.

Release Date

April 2013

System Requirements

- Mac OS X 10.6 (Snow Leopard) and 10.7 (Lion), 64-bit only
- Linux RHEL 5.4, 32-bit or 64-bit
- Windows XP or Windows 7, 32-bit or 64-bit



NOTE: Other operating systems are likely to work.

New Features

There are no new features in this release.

Feature Enhancements

There are no feature enhancements in this release.

Fixed Bugs

BUG ID 35235 - The Foundry License Utility (FLU) was reporting the port number incorrectly for FLEXlm floating license installations.

Known Issues and Workarounds

There are no known issues in this release.

FLT 7.0v3

This is a maintenance release of FLT.

Release Date

April 2013

System Requirements

- Mac OS X 10.6 (Snow Leopard) and 10.7 (Lion), 64-bit only
- Linux RHEL 5.4, 32-bit or 64-bit
- Windows XP or Windows 7, 32-bit or 64-bit



NOTE: Other operating systems are likely to work.

New Features

There are no new features in this release.

Feature Enhancements

There are no feature enhancements in this release.

Fixed Bugs

BUG ID 35191 - When Windows machines were connected to a RAID array, the server failed to start due to system ID conflicts. This was a bug in RLM 9.4 BL3 and earlier. FLT has been updated to use RLM 9.4 BL4, which fixes the problem.

Known Issues and Workarounds

There are no known issues in this release.

FLT 7.0v2

This is a maintenance release of FLT, with feature enhancements and several bug fixes.

Release Date

October 2012

System Requirements

- Mac OS X 10.6 (Snow Leopard) and 10.7 (Lion), 64-bit only
- Linux RHEL 5.4, 32-bit or 64-bit
- Windows XP or Windows 7, 32-bit or 64-bit



NOTE: Other operating systems are likely to work.

New Features

There are no new features in this release.

Feature Enhancements

- Linux 64-bit only: The RLM server limit on client connections has been increased to 32,000.
- BUG ID 26534 - Generated log output from failed license installs has been improved to help diagnose issues.
- BUG ID 26911 - The FLT installer now lists any files that exist on a target machine that are blocking installation, such as previous FLT versions.
- BUG ID 30524 - If a license with an invalid ID is supplied, the FLU now reports the expected ID in the error report.
- BUG ID 30527 - The FLU now displays details of how to proceed if more than one System ID is found.

Fixed Bugs

- BUG ID 26331/26920 - It was not possible to copy, cut, or paste from the FLU installation window using keyboard shortcuts or the right-click menu.
- BUG ID 29154 - Windows 7 only: The port exception instructions were incorrect in the FLT documentation.

Known Issues and Workarounds

There are no known issues in this release.

FLT 7.0v1

This is a major new release of FLT, with several new features and feature enhancements.

Release Date

May 2012

System Requirements

- Mac OS X 10.6 (Snow Leopard) and 10.7 (Lion), 64-bit only
- Linux RHEL 5.4, 32-bit or 64-bit
- Windows XP or Windows 7, 32-bit or 64-bit



NOTE: Other operating systems are likely to work.

New Features

- All functionality previously split between FLT 6.0 and FFT 5.0 is now included in FLT 7.0.
- The Foundry License Utility (FLU) merges all previous utility applications into one. The FLU is fully backwards compatible, and you can use it to manage existing license servers.
- Both FLEXlm and RLM servers are now installed as one.

Feature Enhancements

- Enhanced license installation reporting.
- Improved diagnostics reporting.
- There is now a command line interface for all operating systems.
- The server log is displayed in the FLU interface and on the command line.

Fixed Bugs

There are no fixed bugs in this release.

Known Issues and Workarounds

There are no known issues in this release.

FLT 6.0v4

This is the fourth release of the Foundry Licensing Tools (FLT) addressing issues that arose during previous builds.

Release Date

October 2011

System Requirements

- Mac OS X (10.5 (Leopard) and 10.6 (Snow Leopard))
- Linux Centos 4.5 (32-bit or 64-bit)
- Windows XP or Windows 7



NOTE: Other operating systems are likely to work.

New Features

There are no new features in this release.

Feature Enhancements

There are no feature enhancements in this release.

Fixed Bugs

- The installer failed to install the RLM License Server on Mac OS 10.7 (Lion). While this bug has been resolved, Mac OS 10.7 (Lion) is not yet fully supported.
- Linux 64-bit: The license server was unable to cope with more than 1000 simultaneous license checkouts.
- Linux: The default file descriptor limit has been increased to 10240 in the **foundryrlmserver** start up script.

Known Issues and Workarounds

- BUG ID 23186 – Mac only: RLM License Server is limited to approximately 247 checkouts.

FLT 6.0v3

This is the third release of the Foundry Licensing Tools (FLT) addressing issues that arose during previous builds.

Release Date

November 2010

System Requirements

- Mac OS X (10.5 (Leopard) and 10.6 (Snow Leopard))
- Linux Centos 4.5 (32-bit or 64-bit)
- Windows XP or Windows 7.



NOTE: Other operating systems are likely to work.

New Features

There are no new features in this release.

Feature Enhancements

There are no feature enhancements in this release.

Fixed Bugs

- The default RLM Web Server (5054) and Foundry License Server (5053) ports could cause issues at startup with other servers present on the network.
To avoid conflicts with other servers that may be present:
 - The default **RLM Web Server** port has changed to **4102**.
 - The default **Foundry License Server** port has changed to **4101**.
- Setting the foundry_LICENSE_LOG environment variable was being ignored.
- The Foundry License Diagnostic Tool was not correctly determining the status of the server on Linux.
- The Foundry License Diagnostic Tool was not correctly diagnosing client license file issues.

FLT 6.0v2

This was an internal build of the Foundry Licensing Tools (FLT).

Release Date

November 2010

System Requirements

- Mac OS X (10.5 (Leopard) and 10.6 (Snow Leopard))
- Linux Centos 4.5 (32-bit or 64-bit)
- Windows XP or Windows 7.



NOTE: Other operating systems are likely to work.

New Features

There are no new features in this release.

Feature Enhancements

There are no feature enhancements in this release.

Fixed Bugs

This section will contain descriptions of fixed bugs in future releases.

FLT 6.0v1

This is the first release of the Foundry Licensing Tools (FLT).

Release Date

November 2010

System Requirements

- Mac OS X (10.5 (Leopard) and 10.6 (Snow Leopard))
- Linux Centos 4.5 (32-bit or 64-bit)
- Windows XP or Windows 7.



NOTE: Other operating systems are likely to work.

New Features

This section will contain descriptions of new features in future releases.

Feature Enhancements

This section will contain descriptions of feature enhancements in future releases.

Fixed Bugs

This section will contain descriptions of fixed bugs in future releases.



APPENDIX B: LICENSE SYNTAX

Node Locked License Syntax

FLEXlm

A node locked or uncounted FLEXlm license looks like this:

```
INCREMENT furnace_ofx_i foundry 3.0 5-jul-2012 \  
  uncounted HOSTID=000ea641d7a1 ISSUED=5-jun-2012 \  
  SIGN="03C7 5A34 BDE8 D421 6C2B 8111 8151 972A \  
  14E2 C143 4C00 741F 730D 784A D392 B1D9 9C3F 03FC \  
  DB2A E432 5EA7"
```

Node locked FLEXlm licenses are broken down into 9 parts:

INCREMENT—indicates the start of a FLEXlm license feature.

furnace_ofx_i—the product to be licensed. In this example, it is Furnace for Nuke interactive. A background render license would be **furnace_ofx_r**.

foundry—the vendor name. All licenses from The Foundry must contain the vendor name foundry.

3.0—the version number of the product to be licensed. This licenses all features with a version number equal to or less than 3.0.

For maintenance-based products, such as Nuke, the version number is replaced by the maintenance date. All releases built before this date will run until the license timeout. All releases built after this date will not run.

5-jul-2012—the date when the license expires. If this says permanent, the license never expires.

uncounted—this is a node locked license. Floating licenses have a number in place of the uncounted tag.

HOSTID—also known as the System ID, this is the ethernet (mac) address of the machine to be licensed.

ISSUED=5-jun-2012—the day the license was made, which may differ from the license start date.

SIGN —the encrypted license key. It represents a unique hash of the

information in the license and is used to validate the license.

RLM

A node locked or uncounted RLM license looks like this:

```
LICENSE foundry katana_i 2012.1006 permanent uncounted  
hostid=000ea641d7a1 share=h start=6-oct-2012 issued=6-oct-2012  
_ck=fbf430af8c  
sig="60PG4515BFTJCYAXSYJ6GTUJ3B9NRRGF3VUUKD022M0BXU48SSESUGSAFJ8B  
AD5BN883526ETKQ0"
```

Node locked RLM licenses are broken down into 11 parts:

LICENSE—indicates the start of an RLM license feature.

foundry—the vendor name. All licenses from The Foundry must contain the vendor name foundry.

katana_i—the product to be licensed. In this example, it's a Katana interactive license. A background render license would be **katana_r**.

2012.1006—the maintenance date. All Katana releases built before this date will run until the license timeout. All releases built after this date will not run.

For non-maintenance products, this is often just the version of the product, for example 3.0.

permanent—this is a permanent license. If this field were a date 5-jul-2012, it would be a temporary license with that expiry date.

uncounted—this is a node locked license. Floating licenses have a number in place of the uncounted tag.

hostid—also known as the System ID, this is the ethernet (mac) address of the machine to be licensed.

share—this indicates how multiple checkouts from the same client machine are treated. **share=h** indicates licenses are shared by the same host.

start=6-oct-2012—the date when the license starts. This date may be in the future.

issued—the day the license was made, which may differ from the license start date.

ck and sig—the encrypted license key. It represents a unique hash of the information in the license and is used to validate the license.

Floating License Syntax

FLEXlm

A floating or counted FLEXlm license looks like this:

```
SERVER <server_name> <FLEXlm system ID> <server port>
VENDOR foundry OPTIONS=<file> PORT=<vendor port>
INCREMENT nuke_i foundry 2012.1006 5-jul-2012 5 \
START=5-jun-2012 SIGN="00FF 6A1B 735B A476 2069 0A10 6894 4903 \
E2CF A238 7A01 1A15 1808 7BCF 346C F59E 8899 F53C 2B13 E204 C7FD"
```

Floating licenses are broken down into a **SERVER** line, a **VENDOR** line and one or more **INCREMENT** lines:

SERVER. The server line indicates which server may serve the floating licenses in this license file:

- <server name>, also known as the hostname, is the name of the license server, for example **red**.
- <FLEXlm system ID>, also known as lmhostid or the System ID, is a unique number for that machine.
- <server port> is the user-defined server port number over which requests from the client are made to the lmgrd daemon.

VENDOR. The vendor line indicates which vendor made the license. The vendor line helps decode the license line for The Foundry's specific licensing keys and identify the vendor licensing daemon.

- OPTIONS=<file> is the plain text file that controls the behavior of the server. Specifying an options file in the license is optional.
- PORT=<vendor port> is the user-defined port over which the vendor daemon communicates to the client. If left blank, a port number is picked for you.



NOTE: The server port number and the vendor port number **MUST** be different.

INCREMENT - license feature line. The only difference from a node locked license is that **uncounted** is replaced with the number of available floating licenses.

The above license works on any 5 hosts simultaneously. It licenses versions of Nuke built before 6 October 2012. It starts on 5 June 2012 and expires on 5 July 2012.

RLM

A floating or counted RLM license looks like this:

```
HOST <server_name> <server host id> <port>
ISV foundry <options file> <port>
LICENSE foundry mari_i 2012.1006 permanent 10 share=h start=6-oct-
2012 issued=6-oct-2012 _ck=fb063057fd
sig="60PG451E0VM5S81E5EWRYM8E82CMKYR6SSB93P822M0AT1UU7FWA85M9P34U
KXK4HMD7ERG65YAO"
```

Floating licenses are broken down into a HOST line, an ISV line, and one or more LICENSE lines:

HOST—The host line indicates which server may provide the floating licenses in the license file.

- <server_name>, also known as the hostname, is the name of the license server, for example **red**.
- <server host id>, also known as the rlmhostid or System ID, is a unique number for that machine.
- <port> is the user-defined server port number over which requests from the client are made to the RLM daemon.

ISV—The ISV line indicates which vendor made the license. The vendor line helps decode the license line for The Foundry's specific licensing keys and identify the vendor licensing daemon.

- <options file> is the plain text file that controls the behavior of the server. Specifying an options file in the license is optional.
- <port> is the user-defined port over which the vendor daemon communicates to the client. If left blank the port number is picked for you.



NOTE: The host port number and the ISV port number **MUST** be different, and remember to avoid port 4102 which is reserved for the web server.

LICENSE—license feature line. The only difference from a node locked license is that **uncounted** is replaced with the number of available floating licenses and the hostid is omitted from the LICENSE block.

The above license works on any 10 hosts simultaneously. It licenses all Mari releases built before 6 October 2012 and it begins 6 October 2012.

Client License Syntax

FLEXlm

Client FLEXlm licenses typically have just three lines, which may be:

```
SERVER <server name> <server host id> <port number>
```

```
VENDOR foundry
```

```
USE_SERVER
```

or

```
SERVER <server_name> any <port number>
```

```
VENDOR foundry
```

```
USE_SERVER
```

RLM

Client RLM licenses typically have just one line, which may be:

```
HOST <server name> <server host id> <port number>
```

or

```
HOST <server name> any <port number>
```



APPENDIX C: ENVIRONMENT VARIABLES

Environment Variables FLT Recognizes

There are many occasions when you might need to set an environment variable to tailor the functionality of FLT. The following table lists the environment variables FLT recognizes.

FLEXlm Environment Variable	RLM Environment Variable	Description
FOUNDRY_LICENSE_FILE	foundry_LICENSE	<p>Sets the location of the license file.</p> <p>If you move your license file, you can set this to point to the new location.</p> <p>You can also use this to point client machines to a floating license on a license server machine.</p>
FOUNDRY_LICENSE_LOG	foundry_LICENSE_LOG	<p>Sets the location of the log file that gets generated if there are problems with licenses.</p>
FOUNDRY_HEARTBEAT_DISABLE	foundry_HEARTBEAT_DISABLE	<p>By default, floating licenses are given back to the server only if the product exits or is deleted/unloaded from the client. If you want your license to go back to the server if you don't use it for a while, you can set this environment variable to true.</p> <p>If you disable the heartbeat, you must also set a TIMEOUT value in the options file, so that licenses are returned to the server correctly. See page 55.</p> <p>Note: The heartbeat ensures the communication between the server and client persists in a stable fashion and therefore should be disabled with caution, otherwise users may find their licenses being withdrawn unexpectedly.</p>

Setting Environment Variables

Of course, how you set environment variables differs for each operating system. Here's a brief guide if you can't find your systems administrator.



NOTE: In the following examples, we describe setting an environment variable for an RLM-based license. This is done using the environment variable **foundry_LICENSE**; however, if your product uses FLEXlm licensing, the environment variable you need to set is **FOUNDRY_LICENSE_FILE**. All other steps are exactly the same.

Windows XP

1. Launch the **Control Panel** from the **Start** menu and double-click on the **System** icon ([Figure 25](#)).



Figure 25. System.

2. Click on the **Advanced** tab and then the **Environment Variables** button. You can specify system wide variables that all users will pick up or user variables to restrict the environment variable to one particular user.
3. Click on **New** and enter the variable name and value as shown in [Figure 27](#).

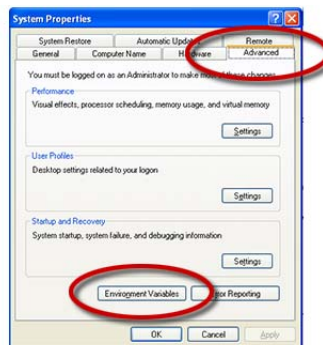


Figure 26. System Properties.

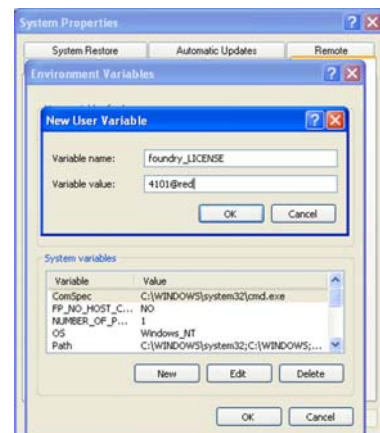


Figure 27. Environment Variables.

Windows 7

Environment variables are set in the same way as Windows XP but, of course, Microsoft have moved things about and it's prettier. Here are some snapshots though.

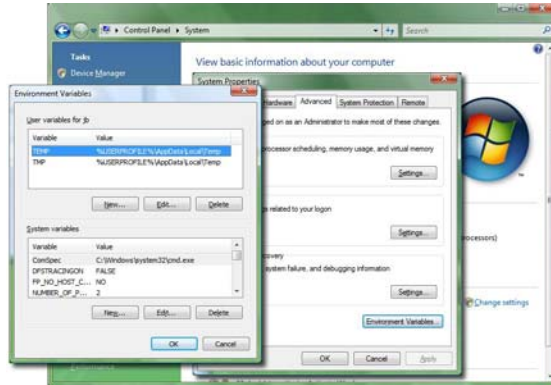


Figure 28. Environment Variables in Windows 7.

Mac OS X

You can easily set an environment variable that is active in one terminal only:

1. The procedure for setting an environment variable depends on what your default shell is. To get the name of the shell you are using, launch a terminal (**Applications > Utilities > Terminal**) and enter:

```
echo $SHELL.
```

2. Depending on the output of the previous step, do one of the following:

- If your shell is a csh or tcsh shell, enter:

```
setenv foundry_LICENSE /tmp/foundry.lic
```

- If your shell is a bash or ksh shell, enter:

```
export foundry_LICENSE=/tmp/foundry.lic
```

You then need to run the product from the same terminal that you used to set the environment variable. If you open another terminal, this environment variable is not set in that terminal unless you type it in there too.

For a more permanent solution, you can set an environment variable for all processes launched by a specific user by creating an environment file in the user's home directory:

```
~/MacOSX/environment.plist
```



NOTE: The tilde (~) represents the home directory of the target user, and the command is case sensitive, so take care to copy the string exactly.

You have to create the **.MacOSX** directory yourself using a terminal (by typing **mkdir .MacOSX** in your home directory). You also have to create the environment file yourself. The environment file is actually in XML/plist format (make sure to add the **.plist** extension to the end of the filename or this won't work). An example environment file is shown below. The file can be created using **/Developer/Applications/Utilities/PropertyListEditor.app** or you can use a text editor if you're careful with the formatting. We can also send you one if you wish.

```
<?xml version="1.0" encoding="UTF-8"?>
<!DOCTYPE plist PUBLIC "-//Apple Computer//DTD PLIST 1.0//EN"
"http://www.apple.com/DTDs/PropertyList-1.0.dtd">
<plist version="1.0">
<dict>
    <key>foundry_LICENSE</key>
    <string>/tmp/foundry.lic</string>
</dict>
</plist>
```

In this case we set the environment variable **foundry_LICENSE** to **/tmp/foundry.lic**. Note also that the environment variable is only active once you've logged out and logged back in.

Linux

1. The procedure for setting an environment variable depends on what your default shell is. To get the name of the shell you are using, launch a shell and enter:
`echo $SHELL.`
2. Depending on the output of the previous step, do one of the following:
 - If your shell is a **csh** or **tcsh** shell, enter:
`setenv foundry_LICENSE /tmp/foundry.lic`
 - If your shell is a **bash** or **ksh** shell, enter:
`export foundry_LICENSE=/tmp/foundry.lic`
3. You then need to run the product from the same terminal that you used to set the environment variable. If you open another terminal, this environment variable is not set in that terminal unless you type it in there too.
4. To make this permanent for any shell launched, you can edit your **.cshrc**, **.tcshrc**, **.bashrc**, or **.kshrc** file in your home directory.
5. If you want it to be system wide, then **/etc/profile** can be used (or **/etc/environment** on some flavors of Linux).



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